



MTR NEWS

Issue 03.

July 2022



Hello everyone, I hope we can consistently get these newsletters out to everyone as I have been hearing positive feedback about them. If anyone wants to share anything they feel should be part of the newsletter I would love to hear from you all so please speak to Steve Savill for anything you want to get into

next month's newsletter as it would be great to hear your individual accomplishments, something you are proud of or just anything generally positive you want to share with everyone!

June was an interesting and challenging month and I feel like the operational departments are now getting back on top of the backlog of processing we have. It feels like we can see the light at the end of the tunnel after what has been the busiest trade in period of all time.

I hope we can continue the momentum into the rest of the summer, I want to say a huge thank you to everyone who continues to go above and beyond in their respective areas

your hard work does not go unnoticed.

We are working on the results and action plans for the Exertis Employee Engagement Survey that went out and want to be sure to get the feedback back to everyone whilst taking steps to improve areas where we underperform and celebrate the areas we do well in. So keep an eye out for this across July/August.

I wish everyone a very happy summer and if you are fortunate enough to be going away on holiday or taking some time off enjoy the break you all deserve it!

Everyone should have now completed their EOYR or at least had a conversation about them, I hope that you have had some useful feedback to aid your development. I really want to stress that the journey everyone is on is what you make of it. I want to empower you to take control of your own destiny so will leave you with the below.

You have brains in your head. You have feet in your shoes. You can steer yourself any direction you choose. You're on your own. And you know what you know. And YOU are the one who'll decide where to go... —Dr. Suess

Jordan

Behind the scenes

September Team Event

Fright Night has come out on top for the team event. We are looking to arrange this for a Friday evening in early October. Exact date and details to follow shortly so keep an eye out for the full details.

Samsung Visit

We recently had a visit from Samsung HQ Korea who have feedback that they were very happy with the operation. Full report is yet to be received.

Mobile Industry Awards

We have been nominated for 'Best Repair Service' at the Mobile Industry Awards 2022. Another great achievement by the team.

Mental Health UK - Ride to Almo

Exertis are providing a Pelaton Bike to each site for a charity event alongside Mental Health UK. The aim is to challenge the Almo team in Philadelphia to a race to see who can reach the midway point first (1750miles) More info to be sent out shortly.

Pool Tournament

Games have been going on thick and fast with one side of the final already decided. Full brackets are inside.

MTR Running Club

Every Monday after work a group of us go running/walking. All abilities are welcome.

If interested let Ben Hodgson know. (ben@mtr.co.uk)

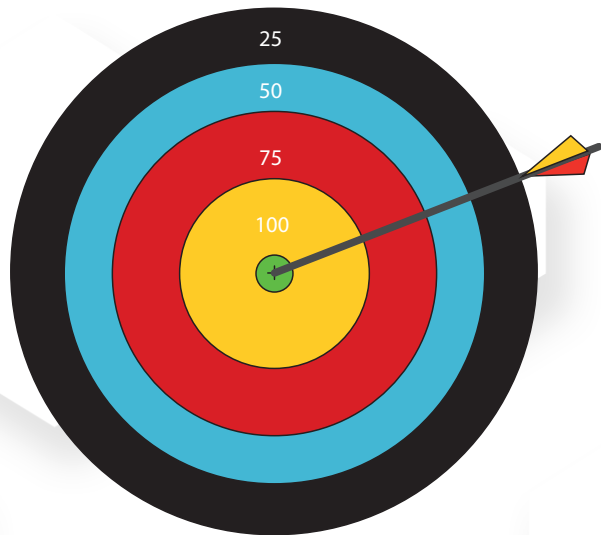
Fantasy Premier League

We are running the annual Fantasy League again this season. If you want to put some money down you can or just enter for the fun of it. Let David (david.ansell@mtr.co.uk) or Steve know if you want to take part for cash or for fun.

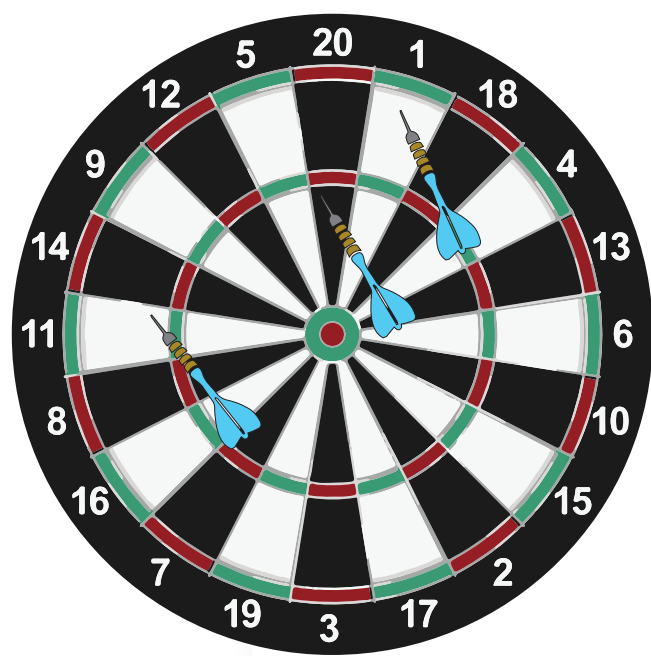
Tough Mudder

Lubomir is looking to take part in Tough Mudder this September. James and Ben have already expressed an interest, If anyone else wants to join do let us know. Details are 10km with 20 Obstacles, September 25th 2022 £114each person. Holmbush Estate, West Sussex, RH12 4SE (lubomir.teres@mtr.co.uk)

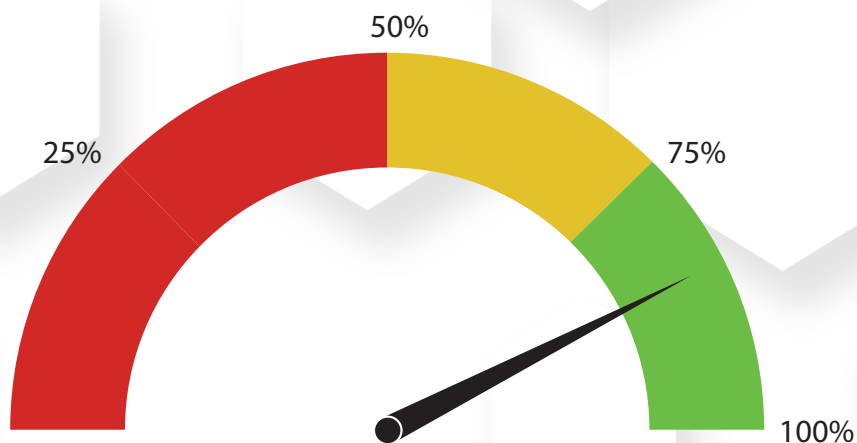
Are you involved in any fund raising or charity events? Please share this with us to publish here



Enterprise hit 100% of targets this month



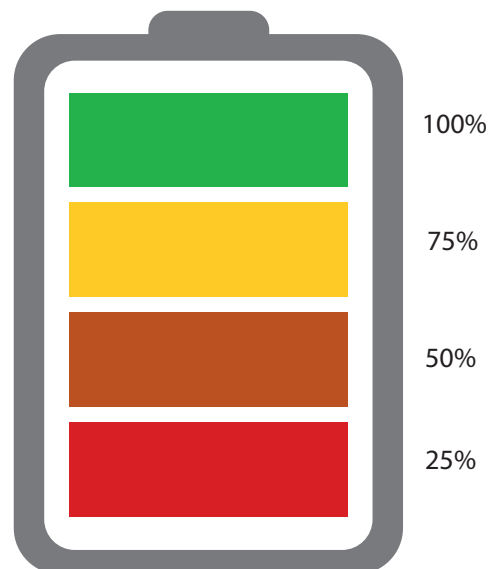
Refurb reached 32% of projected targets due to a limited market, but helped the business to achieve targets in other areas



Sales achieved 86% of June's targets.



Quality control team hit their targets again this month



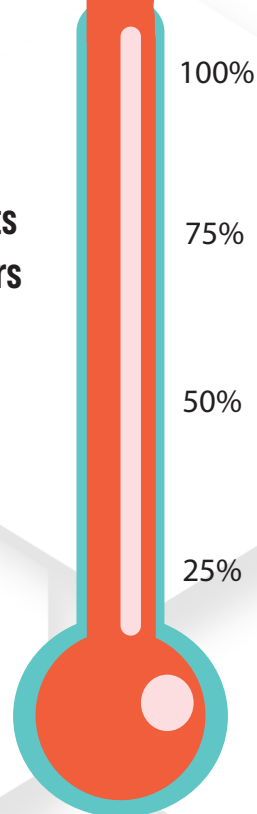
Staging achieved 100% of targets based on financials

* All figures are from June 2022

TARGETS

4
gadgets

4Gadgets went 31% over targets for June with Amazon FBA orders having a huge impact.



32372

Buy-Back-Hub put in an incredible performance yet again processing 32372 devices in June



✓ Verified



Trustpilot

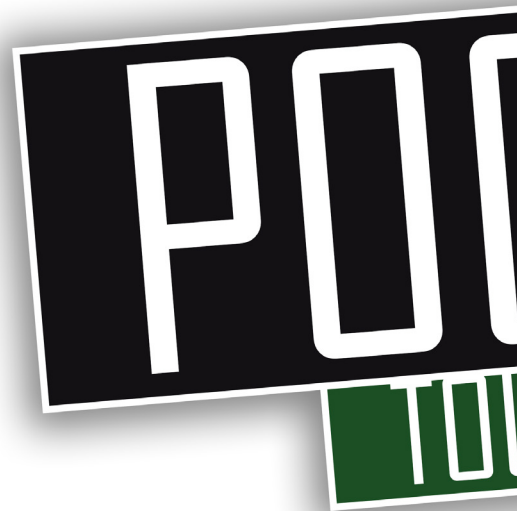
This is the 3rd phone I have ordered...

This is the 3rd phone I have ordered and again the service was impeccable!

I was kept informed throughout with updates on delivery and times.

The phone I ordered was a 'good' condition model but I would say was better than good.

I have recommended 4Gadgets to many friends who also say the service is 5 🌟



Eliminators
First player to win 2 games advances

Eliminator 1	Andy Douglass	W	W	
	Jes Camp-Shonibare			

Eliminator 2	Alex Tabacaru			
	Liam Wren	W	W	

Eliminator 3	Chris Lawrence	W	W	
	David Ansell			

Eliminator 4	Domenico Ferro	W	W	
	Jack Senior			

Eliminator 5	Mark Healy	W	W	
	Pietro Correnti			

Eliminator 6	Henal Radia		W	
	Ben Hodgson	W		W

Round of 16
First player to win 2 games advances

R16 Game 1	Chris Lawrence	W		
	Sam Corderoy		W	W

R16 Game 2	Jon Loveday			
	Ben Hodgson	W	W	

R16 Game 3	James Goddard			
	Domenico Ferro	W	W	

R16 Game 4	Isabela Grigorie			
	Andy Douglass	W	W	

R16 Game 5	Daniel Donnelly		W	W
	Liam Wren	W		

R16 Game 6	Taylor Thompson-Minton			
	Mark Healy			

R16 Game 7	Steve Savill	W	W	
	Perry Kennard			

R16 Game 8	Liwa Belghaj			
	Lubomir Teres	W	W	

Quarter Final
First player to win 2 games advances

QF 1	Domenico Ferro	W		
	Ben Hodgson		W	W

QF 2	Andy Douglass			
	Daniel Donnelly	W	W	

QF 3	Winner of R16 Game 6			
	Lubomir Teres			

QF 4	Sam Corderoy			
	Steve Savill	W	W	

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Semi Finals
First player to win 3 games advances

SF 1	Ben Hodgson					
	Winner of QF Game 3					

Final & 3rd Place Playoff
First player to win 3 games Wins

FINAL	Winner of SF Game 1					
	Daniel Donnelly					

SF 2	Daniel Donnelly	W		W	W	
	Steve Savill		W			

3rd Place Playoff	Loser of SF Game 1					
	Steve Savill					



The tournament got underway last week with most of the Eliminators getting played. Some of the games attracting a crowd adding extra pressure.

Dan was the first competitor to make it through to the final. With 3 games waiting to be played on the other side of the draw.

Good luck to the remaining competitors for the remaining games.

*Results accurate as of 22/07/2022 09:00

Outstanding performers

Matt Fitzgerald, who has taken a leading role in co-ordinating datawipes and Any Android processing within Unit 10.

Erzsebet Schmidl went above and beyond to ensure all Giff Gaff orders were completed, boxed and shipped on top of all the weekly AZNU and PPL orders as well as her day to day jobs across the business.

Refurb team for continuing to support across the business as well as maintaining a high standard of work when orders are required to go out.

The entire Goods In Department who have been working extremely hard to keep the number of devices constantly flowing in and out of the building even though the volume is so big!



JULY BIRTHDAYS



Just 4 Fun

My wife asked me to get 6 cans of Sprite from Sainsbury's

When I got home I realised I had picked 7 up



"If you tell the truth, you don't have to remember anything."
- Mark Twain

Get to know the team

My Role at MTR requires the day to day running of the finances within the business plus the reporting and control of the management accounts. Whether it's payment runs or staff purchases, Statements of profit and loss or Trade Receivables, I will be running the numbers.

By far the best bit about my time at MTR has been working with such an authentic, nurturing and talented team. I have never before been a part of a team that has offered the same levels of support, encouragement, collaboration and care.

For me, that's what makes MTR a great place to work is the people.



MTR SPOT THE DIFFERENCE

There are 9 differences between the two images below. Can you spot them all....



Please send any inspirational photos, quotes, jokes, memes or any other content you would like to see included in the newsletter to steve.savill@mtr.co.uk