



MTR NEWS

Tuesday 21st February

Pancake Day

Issue 08.

February 2023



Hello all,
Firstly I would like to apologise for the lack of newsletters over the last couple months. I have been out of the office with illness so have not been able to put an issue into publication.

I hope everyone had an amazing Christmas, New Year, Valentines Day and are preparing for whatever 2023 has in store for us.

Many of you probably don't know what I do here or have even seen me around. I am the Project Manager for MTR, which means a number of different things. If you have been to any of the team events over the last year they would have been organised by myself. The Christmas party included which I think was one of our best events. We will be looking to plan the next event very soon so keep an eye out for details on that. My role is not just organising fun events. I have recently been getting more involved with projects going on behind the scenes which we are hoping will expand and evolve the business into the future and open up opportunities within the team for colleagues to continue their development within MTR.

In regards to this newsletter, I want to repeat what some of the management team have said in previous issues. This is for all of you, so if there are any suggestions about what you would like to see included or any modifications to content that we currently have. This is a form of communication so that you all know what is going on around the business so the more input we have from all of you the better the product and the more we can tell you. If we don't know what you want to see then we can't forward that information.

That's enough waffle from me about business and content. A reminder for everyone that Tuesday 21st Feb is Shrove Tuesday or Pancake Day for those that are not religious or just love an excuse to eat.

"Tragedy should be utilized as a source of strength." No matter what sort of difficulties, how painful experience is, if we lose our hope, that's our real disaster." - Dalai Lama

Steven

Behind the scenes

Belated Christmas Party Thank You

Massive thank you to everyone that came on the xmas party. We hope you all had an amazing evening and continued the festivities into Christmas and New Year with your families and friends.

We Thank U

James sent a meeting request out to all staff on the 28th Feb at 11:30am. We would appreciate it if you could all take 30mins out of your day to sign onto the call.

Quarterly Event

We are in the process of getting plans together for the next work event. Ideally aiming for a date towards the end of March/beginning of April. Comms will be sent out ASAP.

Staff 15% Discount Code

The staff 15% code for the 4gadgets website is now available. This code expires end of 2023 and is limited to 3 uses per staff member. **MTR_STAFF_15_2023**

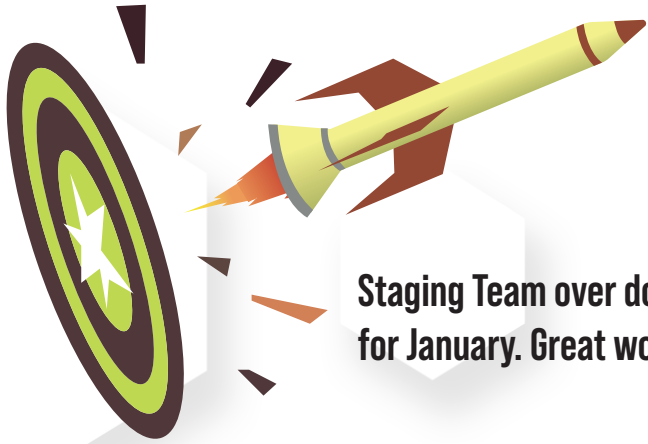
Fantasy Premier League

Sweepstake entry is now closed! We have a £35 pot which will go to the winner of the entries. Lubo is currently top with a 20 point lead over Jon.

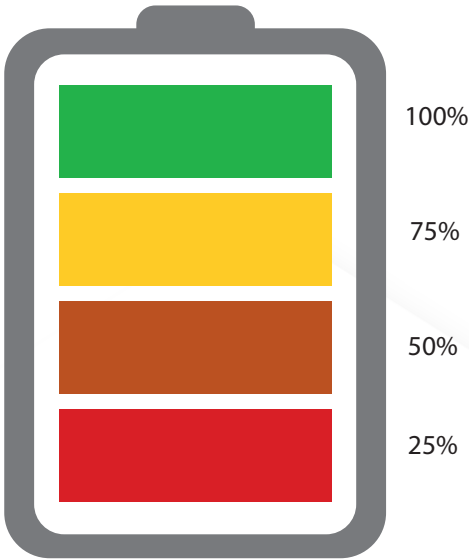
Ultra Marathon

Our Managing Director James is running the London Marathon in April and a Ultra Marathon in September. He will be raising money towards a Charity which we will post details on very soon.

Are you involved in any fund raising or charity events? Please share this with us to publish here

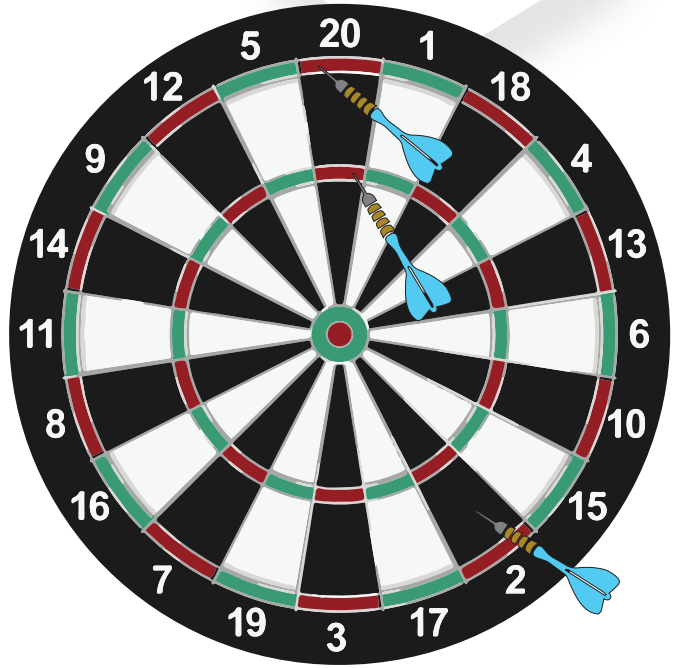
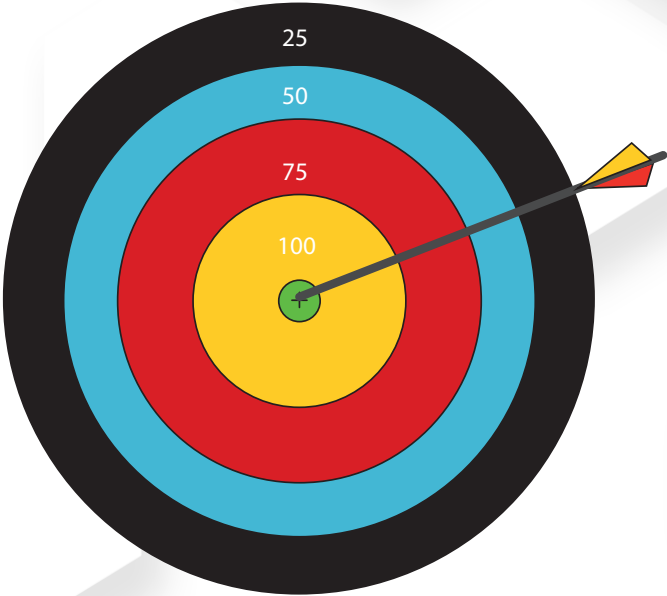


Staging Team over doubled their targets for January. Great work team!

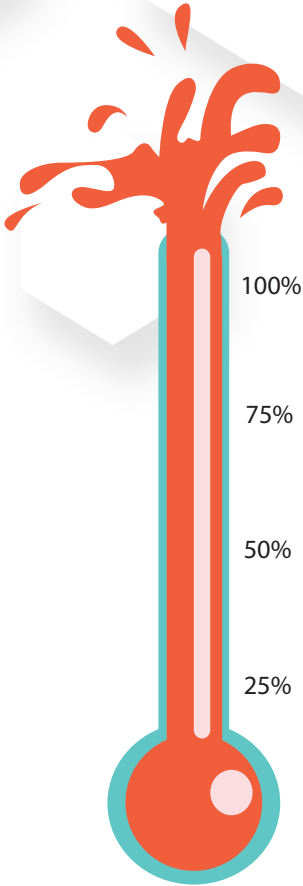


Enterprise were charged to the max for January going 9% over target

Quality control team hit 100% of targets last month



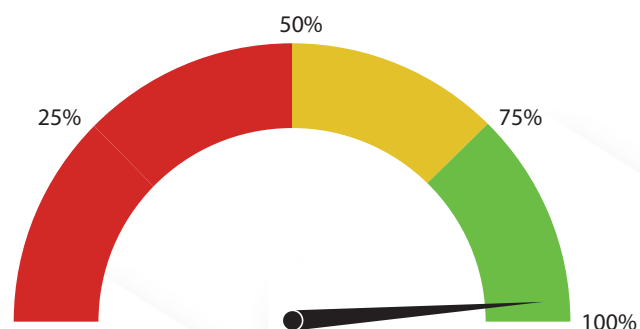
Refurb went 2% over target of January



Sales went 44% above targets for January

** All figures are from January 2023*

TARGETS



4gadgets achieved 96% of sales targets for January

4
gadgets

17535

Buy-Back-Hub processed
17535 devices across January

Customer Service answered 3721 calls during January.
An average of 170 calls per day!!

Incoming Call

3721



★ Trustpilot



✓ Verified

The whole process was very easy and...

The whole process was very easy and straightforward. The quality of the phone was flawless so very happy. And the price was good too. The packaging does make a difference as shows the effort put into the customers experience. The packaging was top notch!

Would 100% USE 4gadgets again.



MTR pool league

Games need to start picking up again please so we can confirm a Champion.

Chris is holding out at the top but has close competition from Dan and Liam who could both make a late challenge with 16 possible points left to win

	Name	Played	Win	Lose	Points	PPG
1	Chris Lawrence	19	15	4	49	2.6
2	Mark Healy	20	14	6	48	2.4
3	Ben Hodgson	19	11	8	41	2.2
4	Daniel Donnelly	14	12	2	38	2.7
5	Dom Ferro	21	8	13	37	1.8
6	Steven Savill	19	9	10	37	1.9
7	Liam Wren	14	10	4	34	2.4
8	Alex Tabacaru	15	5	10	25	1.7
9	Lubomir Teres	13	6	7	25	1.9
10	Sam Corderoy	15	4	11	23	1.5
11	Jon Loveday	12	4	8	20	1.7
12	Perry Kennard	17	1	16	19	1.1

Outstanding performers

Paulina Pskiet who consistently goes above and beyond in her role all whilst assisting new starters as well as taking on more responsibilities within the daily function of the team.

Jes Camp-Shonibare and Marius Podareanu who have both taken on a lot more email responsibilities and general responsibilities within the team. Also for taking an initiative in work flows and processes allowing the day to day function to run more smoothly.

Jamie Preston, Maja Stryjak & Christabel Moore for all of your hard work over a very busy Christmas period.

Brandon Smith, who has become more independent and now assigns himself work everyday. He has also been helping Staging keep on top of everything and has been helping Matt with trials and the new starters in the Datawipe area when he hasn't been available

MARCH BIRTHDAYS

Laven Tharmachandran - 6th March

Harry Swinn - 7th March

Cian Sutton - 9th March

Steven Savill - 14th March

Grace Ezekiel - 15th March

Agnieszka Ormanowska - 17th March

Jordan Nicholls - 28th March





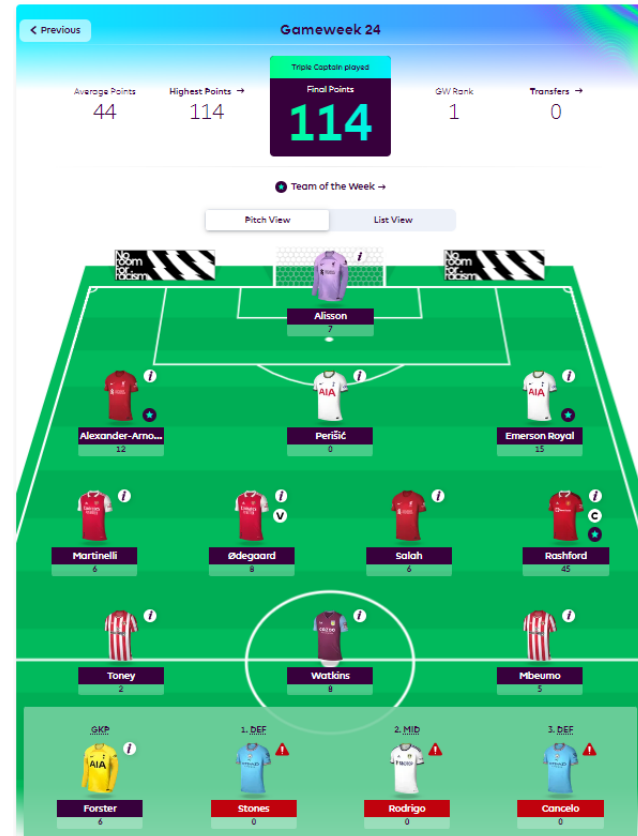
Christmas Party



FANTASY PREMIER LEAGUE



Rank		Team & Manager	GW	TOT
1	●	Lubo FC Lubomir Teres	53	1483
2	●	Invincibles XI David Ansell	62	1463
3	●	Bolt Eye Wanderers Jonathan Loveday	49	1459
4	●	Pure Vibes FC Robin Gibbs	52	1430
5	●	Cookies XI Jordan Cook	49	1423
6	●	Playas Taylor Minton	43	1409
7	●	Hodgson's Hotspurs Ben Hodgson	32	1408
8	●	Nile FC Sami Norine	52	1378
9	●	Slug FC Andy Douglass	49	1375
10	●	Little Ju's XI Julia Corderoy	43	1365
11	●	Sonside Rakim Moore	53	1359
12	●	Fiorentina Turner Matt Fitzgerald	41	1356
13	●	Conte's Wonderland Dom Ferro	51	1333
14	●	Cordys11 Sam Corderoy	37	1318
15	●	Heung like a Horse Steve Savill	33	1245
16	●	Swinn FC Billy Swinn	35	1207
17	●	6Times Henal Radia	29	1036
18	●	Wren FC Liam Wren	31	959



Gameweek 25: Fri 24 Feb 18:30

All times are shown in your local time

Friday 24 February 2023

Fulham	20:00	Wolves
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Saturday 25 February 2023

Everton	15:00	Aston Villa
Leeds	15:00	Southampton
Leicester	15:00	Arsenal
West Ham	15:00	Nott'm Forest
Bournemouth	17:30	Man City
Crystal Palace	19:45	Liverpool

Sunday 26 February 2023

Spurs	13:30	Chelsea
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Wednesday 1 March 2023

Arsenal	19:45	Everton
Liverpool	20:00	Wolves

Just 4 Fun

Why do Jedi always burn their pancakes?

Because they won't turn over to the dark side

"Be there for others, but never leave yourself behind."
- Dodinsky



Easy pancakes

Ingredients

100g [plain flour](#)

2 [large eggs](#)

300ml [milk](#)

1 tbsp sunflower or vegetable oil, plus a little extra for frying

[lemon wedges](#) to serve (optional)

[caster sugar](#) to serve (optional)

Method

STEP 1

Put 100g plain flour, 2 large eggs, 300ml milk, 1 tbsp sunflower or vegetable oil and a pinch of salt into a bowl or large jug, then [whisk](#) to a smooth batter.

STEP 2

Set aside for 30 mins to rest if you have time, or start cooking straight away.

STEP 3

Set a [medium frying pan or crêpe pan](#) over a medium heat and carefully wipe it with some oiled kitchen paper.

STEP 4

When hot, cook your pancakes for 1 min on each side until golden, keeping them warm in a low oven as you go.

February Themed Anagrams



Can you solve these February themed anagrams?

ATYMTSEH

ISUQURAA

SPSCIE



VSEROH YTDASUE

LTISNEVANE ADY

MMGRAY DAAWRS

KPSNAACE



RUPES LBWO NAYDUS

MIRAD RAGS



Please send any inspirational photos, quotes, jokes, memes or any other content you would like to see included in the newsletter to steve.savill@mtr.co.uk