

● NEWSLETTER ●



MTR Summer BBQ

James Goddard (Managing Director) presenting Jes Camp-Shonibare with the Directors Hero of the Year award.

20 awards were presented acknowledging the efforts and hard work of our colleagues.

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BEHIND THE SCENES



James is taking on the South East Ultra Challenge running 100km to raise money for Mental Health UK.

"During training for the London Marathon I was searching for a challenge to really push myself and found the 100km Ultra. This will be a completely different experience to the marathon but I am up for the challenge. Our mental health is one of the most important things which is why I am raising money to help them give people the tools they need to live the best life possible"

Support James by donating via link below
<https://www.justgiving.com/fundraising/james-goddard-ultramarathon-100km>

WE THANK U CARDS

We seem to have very low nominations for the Exertis Express, since the cards became available. They make it so much easier to nominate one of your colleagues. Please do nominate where they see people going above and beyond as this is a fantastic programme we should really make the most of. If there are any questions please do ask Steve Sav.

RUNNING CLUB

Running Club has really picked up in the last few weeks with lots of new comers. If you have never run before or just fancy a walk, ask Ben for more information.
ben.hodgson@mtr.co.uk

ULTRA MARATHON

James and Lubo are competing in an Ultra Marathon over September 2nd and 3rd.

James is raising money for Mental Health UK and Lubo is raising money for Children with Cancer UK.

If you want to support either or both causes scan the QR codes or click the link on the next page.

HR

Our new HR rep Anthony is on site Thursday 24th August.

His door will be open for anyone to go to and speak with him

EXERTIS EXPRESS

Congratulations to Ben Hodgson and Perry Kennard who are both going on an Exertis Express trip in the not so distant future.

SUMMER BBQ HERO AWARDS

Thank you all for coming to the BBQ/Awards. We hope everyone enjoyed the night and congratulations to all of the award winners.

MENTAL HEALTH WALKS

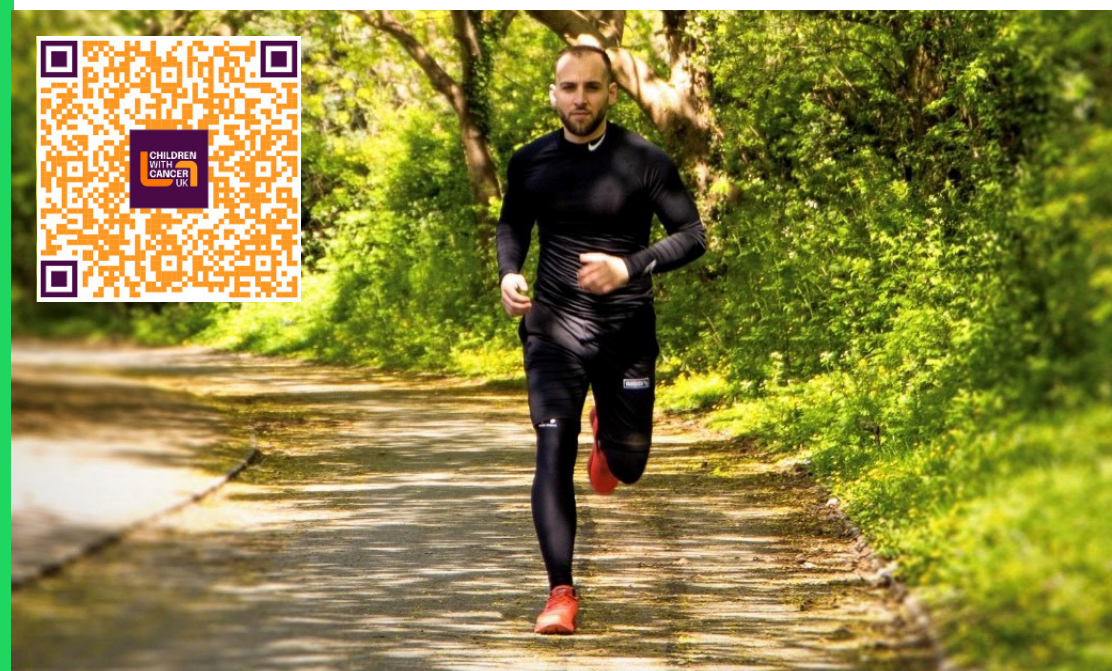
Due to the success of the recent Mental Health Walks in May as a business we have decided to continue this on a monthly basis.

Walks will be held on the first Wednesday of every month at 12:30pm.

This month's walk is taking place on Wednesday 6th September.

Are you involved in any fundraising or charity events?

Please let us know so we can share your journey with the team and help raise awareness



Lubo is taking on the South East Ultra Challenge running 100km to raise money for Children with Cancer UK.

"It's gonna be tough and really push me to my limits, but the idea of helping kids in need is what gives me the drive to push through. Every child deserves love and support, so I just want to do my little part by raising funds for this great cause"

Support Lubo by donating via link below
<https://www.justgiving.com/page/lubomir-teres-ultramarathon-100km>

100km UltraMarathon

RUNNING FOR THE KIDS FIGHTING AGAINST CANCER

September 2nd - From Eastbourne to Arundel





WHO IS MTR?

MTR Group was established in 2011 and became a subsidiary of Exertis UK in 2017.

MTR provides 2nd Stage Lifecycle Services for leading OEM's (original equipment manufacturer), Networks, Retailers and Corporate Clients.

HIERACHY

Managing Director

^

Senior Leadership Team

^

Middle Management / Team Leaders

^

Expert, Specialist, Operative

MTR SPECIFIC REWARDS & PERKS

Every colleague receives a card and gift voucher on their birthday.

Gestures of thanks are given at different times of the year, these have included easter eggs and advent calenders.

Events and Parties are planned for Christmas and either quarterly or twice yearly.

OUR PARTNERS

SAMSUNG

Grattan

amazon



JD·WILLIAMS

N BROWN

BackMarket

Argos

ebay

very

mobilephonesdirect
Part of the AO family



MTR
an **exertis** company



FUTURE PLANS

In the immediate future MTR is looking to expand operations into Unit 11 at Spire Green Centre to create more space for the currently stretched operation.

For the distant future we are planning a move into a much larger facility with the promise of expanding all areas of the business which will create new opportunities for all employees.

WHAT DOES MTR OFFER?

Deployment Services: Staging, Boxing & Kitting, Asset Tagging, MDM Management.

In Life Services: Stock Management, Warranty Repair, Advance Replacement, Customer Services.

EOL Services: Secure Disposal, Trade Sales & Global Auction, Buy Back Solutions, Datawipe & Destruction.

WHO ARE EXERTIS?

Exertis are our parent compant and are one of the UK & Ireland's largest and fastest growing technology distribution and specialist service providers. Employing 3,900 people across 21 countries.

They partner with 700+ global technology brands and over 13,000 resellers, e-commerce operators and retailers.





PER KENNARD

IT & INFRASTRUCTURE

In the ever-evolving world of IT and infrastructure, the journey has been nothing short of an adventure. I'm Perry, and I've been a part of MTR for the past five years. My story here began with a plunge into the deep end of challenges and opportunities. Back then, under the helm of Steve and Andy, I embraced the role that was handed down from Mark Healy, who has since become our Head of Facilities and Compliance. Little did I know that this would mark the beginning of a transformative journey that would shape MTR's IT landscape.

Within the first year of my tenure, I embarked on a rapid journey of learning and adaptation. Samsung Enterprises' software needs were just the beginning. As I delved deeper, I found myself entangled in various other domains. This was all before the Exertis takeover, a defining moment in MTR's history. As I navigated the intricate webs of software and hardware demands, it became clear that MTR's infrastructure was in need of a significant overhaul.

The challenges were abundant, a testament to our fast-paced business environment. The acquisition of Exertis marked another milestone, albeit one fraught with its own set of challenges. The heart of our business lies in systems, services, and applications – an intricate web that I had to untangle, fix, report, and innovate upon, both in terms of software and hardware.

The year 2020 arrived with an unforeseen hurdle – the pandemic. Amidst the chaos, plans for the Exertis Migration were put on hold. As the world gradually regained its footing, changes rippled through Exertis, including their IT department. Efficiency is the cornerstone of our operations, and to uphold this standard, I engaged in internal discussions with our management team to elevate our services.

In 2021, I orchestrated a transformation in Unit 10, boosting it with a high-speed 1 Gig line. This upgrade facilitated daily tasks like data wiping, Samsung Enterprise software downloads, and accelerated processes at Buybackhub. A backup line was also introduced, ensuring uninterrupted operations in the face of hardware glitches. Security controls and policies were overhauled, safeguarding our operations and employees.

Recognizing the limitations of aging PC hardware, I ushered in a new era with advanced PC systems. This shift was crucial as MTR's infrastructure expanded from humble origins of low-speed broadband and outdated servers. Our team grew alongside, a clear indication of MTR's upward trajectory.

Among my proudest accomplishments was completing my first IT audit with DCC Group, Exertis' parent company. This endeavor illuminated the hidden intricacies of IT compliance and protocols. Crafting processes from scratch, I juggled operational duties while ensuring MTR's compliance standards improved significantly.

The Exertis Migration halt posed fresh challenges, testing our mettle. The journey to upgrade our internal servers, the backbone of Halo and Buybackhub, was a formidable task. Months of collaboration with our development team and third-party support culminated in success, underpinning MTR's core functions.

Consider this: over 5.19 billion people worldwide rely on PCs for various tasks. It's not just a tool; it's the lifeblood of modern business and daily life. This brings us to the essence of why regulations, protocols, and policies matter. They underpin seamless operations, ensuring every click and keystroke contributes to the bigger picture.

Before joining MTR, I underestimated the unseen complexities of IT. The transformative role it plays in our workflow, efficiency, and security became evident over time. As MTR moves forward, our united community stands as a unique strength. Challenges will persist, but by learning from past experiences, embracing effective communication, and fostering respect, we can surmount anything that comes our way.

The journey at MTR has been a testament to resilience, growth, and the collective spirit of progress. As I reflect on these five years, I'm excited to contribute even more in the years to come. Let's continue building on our foundation, learning from our history, and propelling MTR towards a future defined by innovation and achievement.

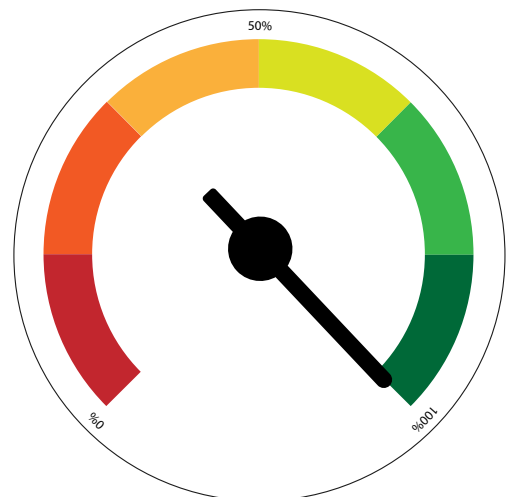
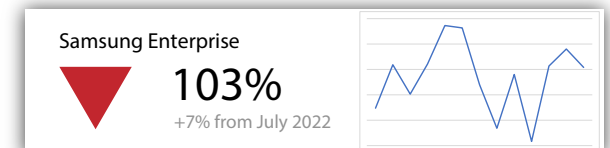
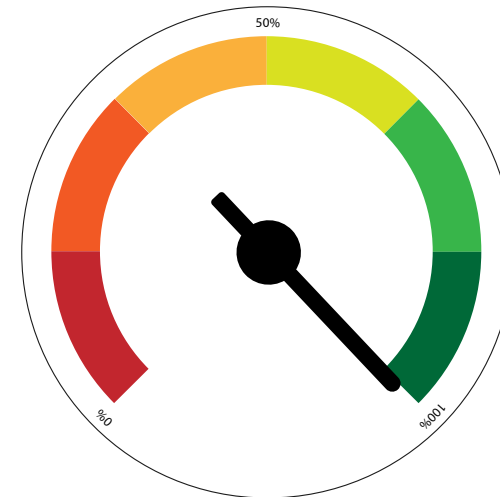
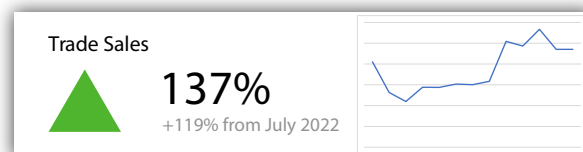
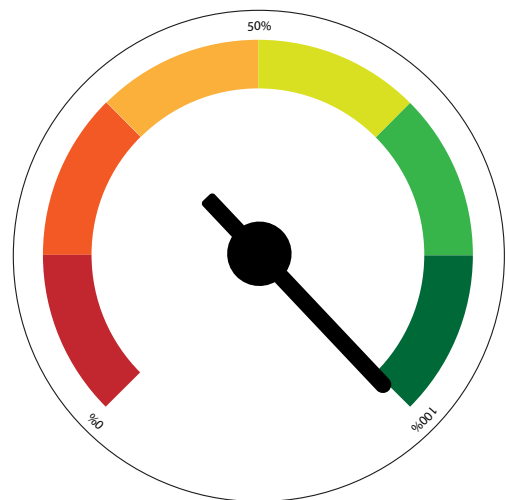
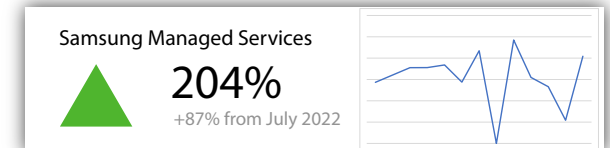
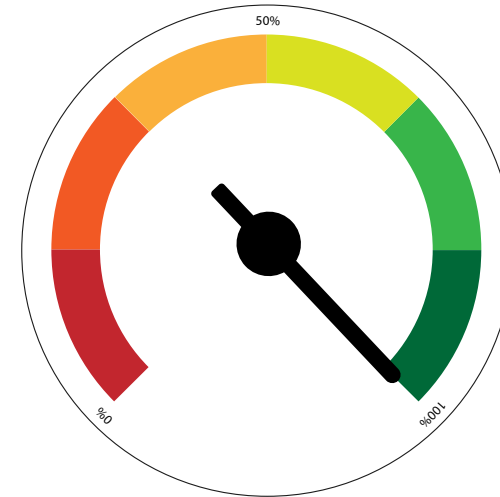
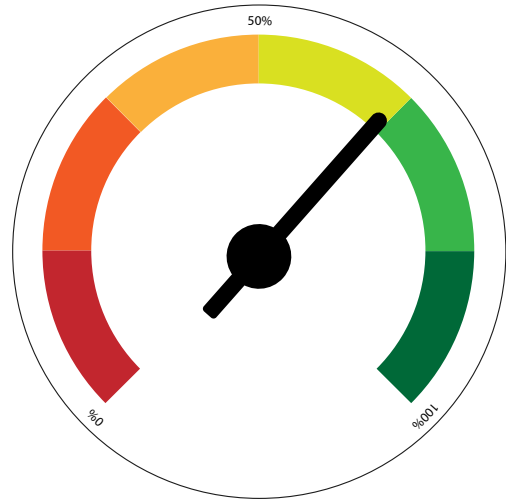
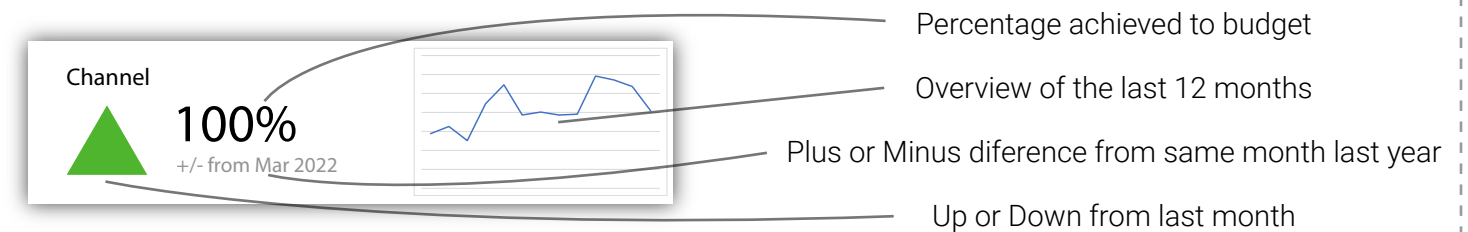
"Not everything that is faced can be changed, But nothing can be changed until it is faced" - James Baldwin

Perry Kennard

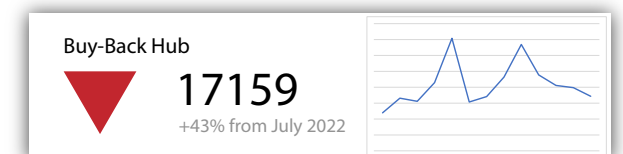
MONTHLY TARGETS

JULY 2023

Guide

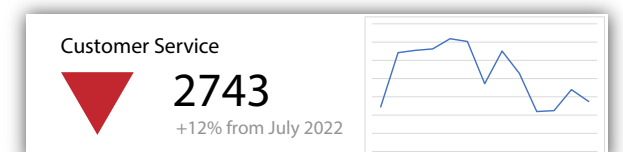


17159



Incoming Call

2743





Refurb Repair Hero
 Quality Control Hero
 Enterprise Repair Hero
 BBH Quality Control Hero
 BBH Unpacking Hero
 4gadgets Hero
 Regrade Hero
 Datawipe Hero
 Services & Staging Hero
 Logistics & Returns Hero

Peter Lukacs
 Magdalena Olota
 Jes Camp-Shonibare
 Ewa Wojdyla
 Grace Ezekiel
 Maja Stryjak
 Sylwia Zajac
 Joanne Willis
 Laura Wardill
 Reimo Tugi

Customer Services Hero
 Sales Hero
 Security Hero
 IT & Developer Hero
 E-Commerce Hero
 Accounts Hero
 Middle Management Hero
 Seior Leadership Team Hero
 Directors Choice Hero
 People's Choice Hero

Julia Corderoy
 Samantha Scott
 Jon Loveday
 Perry Kennard
 Lubomir Teres
 Agnes Juhasz
 Gabriela Podareanu
 Andrew Douglass
 Jes Camp-Shonibare
 Steve Savill



A new scheme to recognise and thank colleagues

You may have already heard about our We Thank U initiative – and we're pleased that it has been gone live across all of our businesses for the last couple of months!

We wanted to create a culture of recognition which allows all colleagues, no matter what their length of service or role, to feel appreciated.

We Thank U incorporates a multitude of ways to ensure you can benefit from more recognition opportunities at an organisational as well as a local level.

Please do fill out the cards that are located in the kitchen areas of Unit 10 and Unit 12.

Each colleague that receives a card take a photo of the message and scan the QR code to be in with a chance of going on an amazing all paid for holiday with other recognised colleagues.

Previous winners from MTR include, Pietro, Dom, Andrea and Henal. Speak to them if you have any doubts.



Sunday 3rd September	Leon Harvey
Monday 4th September	Luke Ruiz-Ferrari
Saturday 9th September	Henal Radia
Saturday 9th September	Jes Camp-Shonibare
Sunday 10th September	Domenico Ferro
Wednesday 13th September	Magdalena Szmítko
Thursday 14th September	Cara-Blue Donnelly
Saturday 16th September	Joanna Ciezak
Monday 18th September	Andrea Kariolis
Thursday 21st September	Scott Weller
Monday 25th September	Jamie Preston
Wednesday 27th September	Peter Whitbread
Wednesday 27th September	Juliette Finch
Friday 29th September	Stefan Preda
Saturday 30th September	Robin Lozeeau



And, three great reasons to nominate

- 1 It's a fantastic way to **recognise** well-deserving colleagues
- 2 If you're nominated, you could win £100 voucher OR an all expenses paid trip!
- 3 If your nomination is successful, not only will the winner join the exclusive trip, but **YOU will win a £50 voucher***





Rank	Team & Manager	GW	TOT
1	You'reTakingLeTiss Steven Savill	56	139
2	Pending Moderation Matt Fitzgerald	52	132
3	Swinndon Town FC Billy Swinn	60	127
4	Hodgson XI Harry Hodgson	63	125
5	Team Arsenal David Ansell	57	122
6	Mati Mateusz Szmitko	39	120
7	The Dominator Domenico Ferro	53	118
8	Lallana Del Rey Ellie Wood	48	118
9	Barbie Goals Christabel Moore	61	117
10	Cookie's XI Jordan Cook	44	116
11	Nile FC Sami Norine	37	109
12	Chazzels XL Chaz Hodgson	44	109
13	Hodgson's Hotspurs Benjamin Hodgson	31	106
14	Dierbolical Rakim Moore	38	106
15	Cordys11 Samuel Corderoy	46	105
16	Garnacho Cheese Andy Douglass	35	101
17	Bad Decisions FC Agnes Juhasz	40	94
18	Dunk N Donuts Vicky Wood	35	90
19	Robin's Blues Too Robin Lozeau	34	70

To join the MTR FPL League

Use this code:

IPUYTD

Gameweek 3: Fri 25 Aug 18:30			
All times are shown in your local time			
Friday 25 August 2023			
Chelsea	20:00	Luton	
Saturday 26 August 2023			
Bournemouth	12:30	Spurs	
Arsenal	15:00	Fulham	
Brentford	15:00	Crystal Palace	
Everton	15:00	Wolves	
Man Utd	15:00	Nott'm Forest	
Brighton	17:30	West Ham	
Sunday 27 August 2023			
Burnley	14:00	Aston Villa	
Sheffield Utd	14:00	Man City	
Newcastle	16:30	Liverpool	

Tournament will start week commencing Monday 4th September.
During group games please play all 3 games vs each opponent as there are 2nd chance spaces available in the knockout phase for those that did not automatically qualify.
Draw for the groups will be at random completed on Friday 25th August.

Participant
Steven Savill
Perry Kennard
Benjamin Hodgson
Vicky Wood
Billy Swinn
Jarod Strevens
Liam Freeman
Lubomir Teres
Christopher Lawrence
Andy Douglass
Pietro Correnti
Mark Healy
Domenico Ferro
Jes Camp-Shonibare
Theo Styliandes
Sam Corderoy
Olakunle Taiwo
Joseph Saville
James Goddard
Matthew Fitzgerald

Group A							
	P	W	L	F	A	FD	PTS
Player 1	0	0	0	0	0	0	0
Player 2	0	0	0	0	0	0	0
Player 3	0	0	0	0	0	0	0
Player 4	0	0	0	0	0	0	0

Group C							
	P	W	L	F	A	FD	PTS
Player 9	0	0	0	0	0	0	0
Player 10	0	0	0	0	0	0	0
Player 11	0	0	0	0	0	0	0
Player 12	0	0	0	0	0	0	0

Group B							
	P	W	L	F	A	FD	PTS
Player 5	0	0	0	0	0	0	0
Player 6	0	0	0	0	0	0	0
Player 7	0	0	0	0	0	0	0
Player 8	0	0	0	0	0	0	0

Group D							
	P	W	L	F	A	FD	PTS
Player 13	0	0	0	0	0	0	0
Player 14	0	0	0	0	0	0	0
Player 15	0	0	0	0	0	0	0
Player 16	0	0	0	0	0	0	0

Group E							
	P	W	L	F	A	FD	PTS
Player 17	0	0	0	0	0	0	0
Player 18	0	0	0	0	0	0	0
Player 19	0	0	0	0	0	0	0
Player 20	0	0	0	0	0	0	0

Just 4 Fun

What did the dummer call his
twin daughters?

Anna One, Anna Two

"When you get tired,
learn to rest,
not quit"
- Banksey

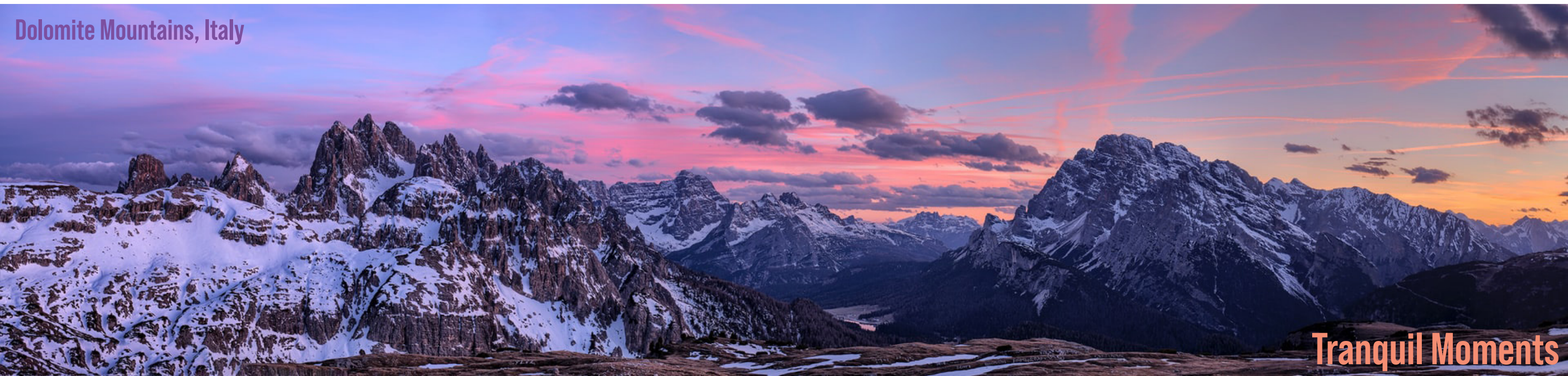


Name the colleague?

Netflix: "Are you still
watching?"
Me:



Dolomite Mountains, Italy



Tranquil Moments

WORD WHEEL



Using the middle letter (L) how many words can you make from the above word wheel.

There is also a word that uses every letter.