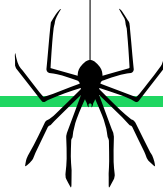


ISSUE 16
OCTOBER 2023



MTR



● NEWSLETTER ●



IN THIS ISSUE

- MONTHLY RECAP
- BEHIND THE SCENES
- SAMANTHA SCOTT
- EXERTIS EXPRESS/WE THANK U
- TOP PERFORMERS
- HALKIDIKI - BEN HODGSON
- UPCOMING BIRTHDAYS/EVENTS
- FANTASY FOOTBALL
- POOL TOURNAMENT
- JUST FOR FUN

We had the Exertis Brightest Star bear pay us a visit at the end of September.

You can win an £100 voucher by naming the bear. Scan the QR code to submit your name.



BEHIND THE SCENES

WE THANK U CARDS

We seem to have very low nominations for the Exertis Express, since the cards became available. They make it so much easier to nominate one of your colleagues. Please do nominate where you see people going above and beyond as this is a fantastic programme we should really make the most of.

If there are any questions please do ask Steve (steve.savill@mtr.co.uk)

4gadgets Sponsorships

4gadgets has renewed sponsorship of Ainslie FC continuing our 6 year partnership.

We have also joined up with Nottingham Trent University Netball Club and Chars Youth FC U8 Blues for the upcoming season and hopefully beyond.



RUNNING CLUB

Running Club has really picked up in the last few weeks with lots of newcomers and Laven consistently breaking his PB's.

If you have never run before or just fancy a walk, ask Ben for more information.

ben.hodgson@mtr.co.uk

MENTAL HEALTH WALKS

Due to the success of the recent Mental Health Walks in May as a business we have decided to continue this on a monthly basis.

Walks will be held on the first Wednesday of every month at 12:30pm.

This months walk is taking place on Wednesday 1st November.

BRIGHTEST STAR

Congratulations to Joanna Ciezak who is our Brightest Star for September.

Congratulations also to Perry Kennard and Jes Camp-Shonibare who both have been nominated for the next Exertis Express trip.

Keep up the excellent work everyone.

HR

Our new HR rep Anthony is on site Thursday 26th October.

His door will be open for anyone to go to and speak with him



Brightest Stars Bear was in Harlow on the latest stop on our tour for the Learning and Development Roadshow. We've been assisting our team in exploring available resources to enrich their learning experiences and utilising employee appreciation programs to show gratitude towards their coworkers.

Are you involved in any fundraising or charity events?

Please let us know so we can share your journey with the team and help raise awareness

SAMANTHA SENIOR SALES MANAGER



Well hello everyone! For those of you who don't know me (although I'm sure some of you hear my sneezes!)

I'm one of the Sales Managers at MTR Group, and have been here for almost 8 years.

I've been in the phone industry for 25 years now, wow I feel old! I am lucky that I do love my job, and get a real buzz from finding a new customer and doing our first deal! My customers range from small shop owners, e-commerce traders to large corporate chains.

Fun fact about me I speak French, German and learning Spanish, I've been having weekly lessons for 2 years now.

The companies I worked for previously dealt with only brand new mobile phones, so when the previous owners approached me back in 2015 to work for them I was hesitant at first but soon realised due to the increasing cost of a mobile phone the industry was moving into the second hand market.

I've always felt very proud to work for MTR and be part of its growth. Back in 2015 when I started I was the first sales person, and I was one of 12 employees.

I know we are not currently staffed at our full capacity which has reached 110+ employees but I'm excited to learn about our pending move to bigger premises in the coming years, the world will be our oyster!

So right now we are all aware that Trade-In is very slow, but before we know it its going to go crazy in February when the new Samsung S24 promotion is launched, then we can all get back to tearing our hair out looking at the hundreds of Royal Mail bags full of devices awaiting process! So enjoy the calmness.....

I just wanted to say a big thank you to each and everyone of you, from the unpackers, testers, data wipers, re-graders and warehouse guys and gals for all your hard work and dedication because without you, we wouldn't be able to sell and without sales we have no company so thank you once again, your hard work is truly appreciated!

So I guess I should finish off with a quote and continue the trends...

"Alone we can do so little, together we can do so much" – Helen Keller

Samantha Scott

MEET THE SALES TEAM



Andy Douglass



Henal Radia



Raine Felton



Rakim Moore



Samantha Scott



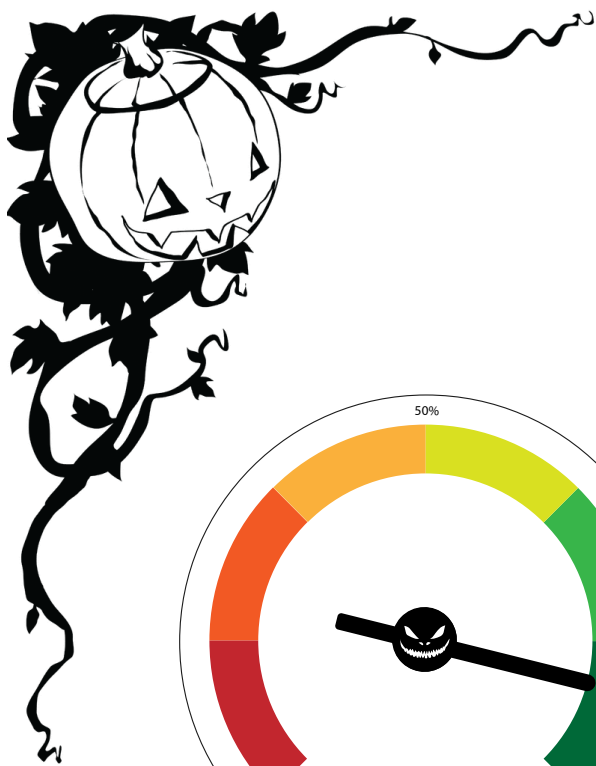
Scott Weller



Vicky Wood

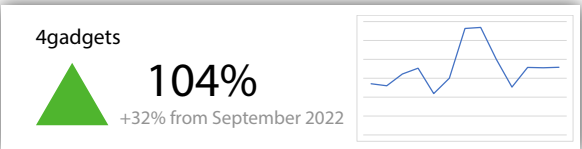
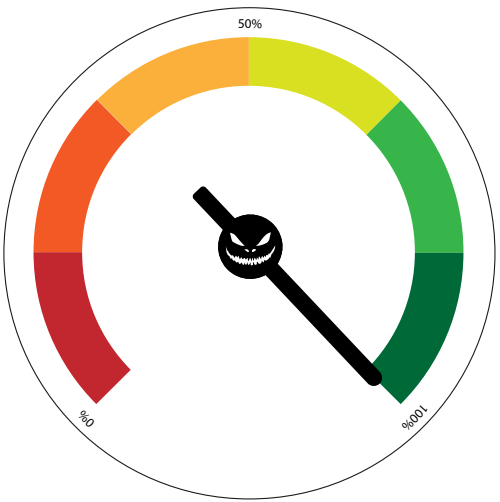
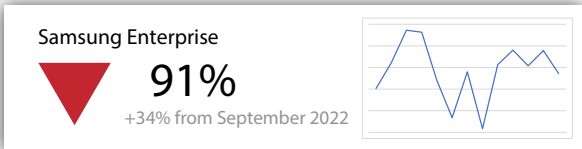
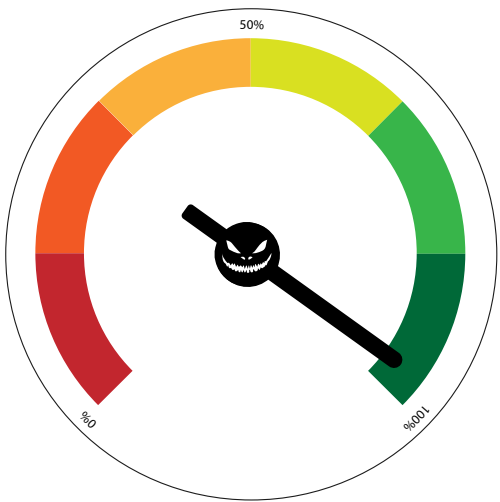
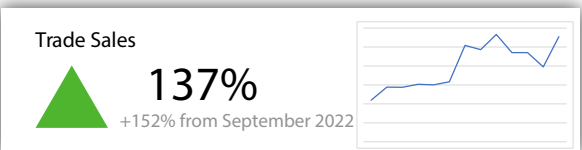
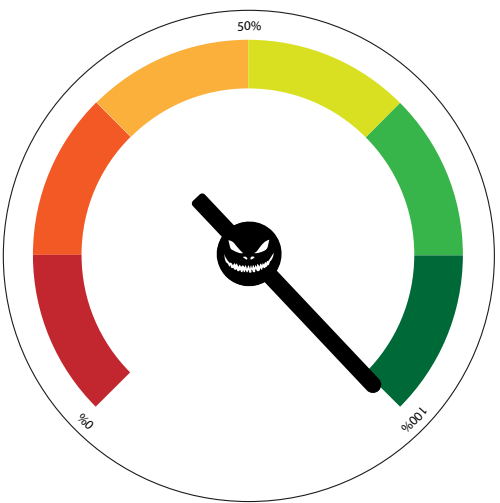
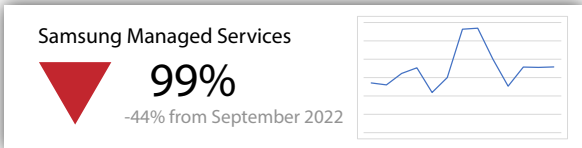
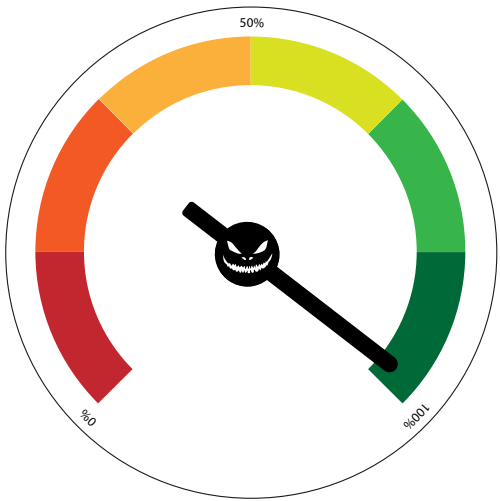
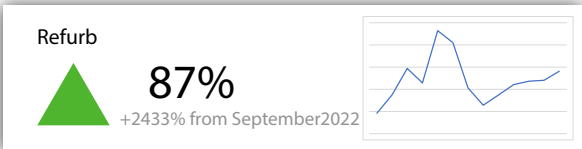
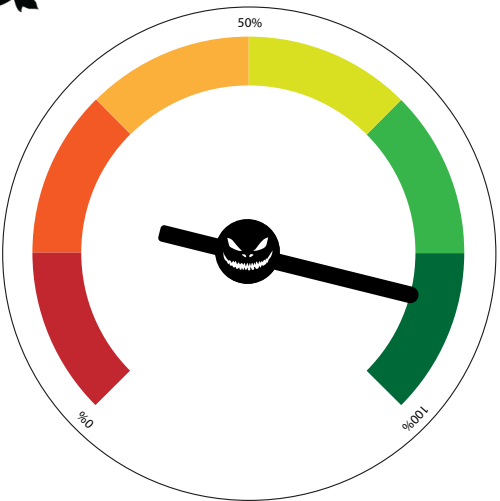
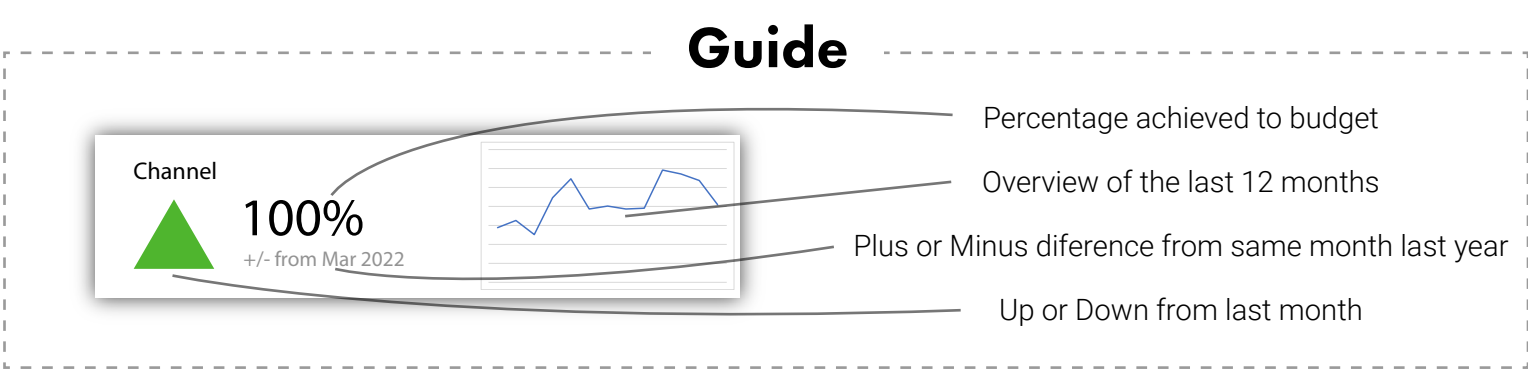


Accurate as of 19/10/2023

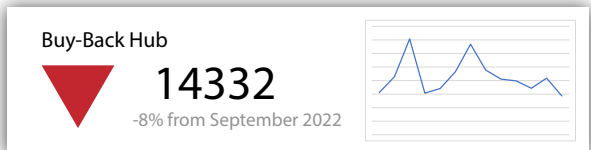


MONTHLY RECAP

SEPTEMBER 2023

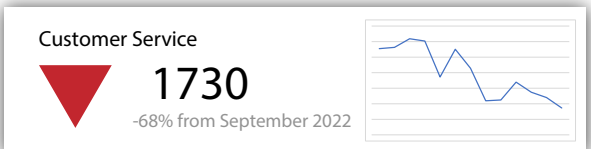


14332



Incoming Call

1730





A new scheme to recognise and thank colleagues

You may have already heard about our We Thank U initiative – and we're pleased that it has gone live across all of our businesses for the last couple of months!

We wanted to create a culture of recognition which allows all colleagues, no matter what their length of service or role, to feel appreciated.

We Thank U incorporates a multitude of ways to ensure you can benefit from more recognition opportunities at an organisational as well as a local level.

Please do fill out the cards that are located in the kitchen areas of Unit 10 and Unit 12.

Each colleague that receives a card take a photo of the message and scan the QR code to be in with a chance of going on an amazing all paid for holiday with other recognised colleagues.

Previous winners from MTR include, Pietro, Dom, Andrea and Henal. Speak to them if you have any doubts.

Wednesday 15th November

Nathan Holman

Wednesday 15th November

Tyler Teese

Monday 27th November

Dianne Whitbread



And, three great reasons to nominate

- 1 It's a fantastic way to **recognise** well-deserving colleagues
- 2 If you're nominated, you could win £100 voucher OR an all expenses paid trip!
- 3 If your nomination is successful, not only will the winner join the exclusive trip, but **YOU will win a £50 voucher***





TOP PERFORMERS

Laventhira Tharmachandran - is the most important part of MTR in my eyes after James. Without Laven our day to day would not be possible. His work is very much behind the scenes and in a similar way he or what he does is not known to many around the business outside of senior members if the team. Laven deserves every bit of a shout out/recognition that we could give him. Without Laven we wouldn't be in a position that we are. The amount of pressure and work that he has on at the moment is huge and you do not hear a peep out of him. Just gets on with it to the highest of standards. Laven you are amazing!

Joanna Ciezak - consistently is going above her target in the QC team, delivering top in class results and great work commitment.

Steve Savill - Simply because Steve is the most helpful employee in MTR, always willing to assist whoever with whatever and whenever.

Saskia Plummer - is such a warm and bright person who always brightens everyone's day with her positive attitude. She goes above and beyond to help others and her work ethic is truly remarkable, she is a valuable team member. She's always so eager to learn more and to support other areas of the team and the wider business. Despite not having complete knowledge on repairs, Saskia makes up for it with her exceptional customer service skills; she effortlessly manages to put customers at ease through her emails and phone calls. She's truly exceptional in providing top-notch support to our customers and to our team and is an absolute delight to work with!

Laventhira Tharmachandran - I've nominated Laven because I know with however many requests and processes and backend projects there are going on, he still manages to find time to fit in those ADHOC requests as needed which help me out a lot.

Benjamin Hodgson - is immensely knowledgeable, applies his knowledge to benefit all MTR not just accounts. And he always has the cheeriest disposition. You can not be upset or down for long around Ben. Love him.

Brandon Smith - has continued to grow in his role and has gained more knowledge in other areas so he is now capable of helping different departments.

Jamie Preston - has been with the business for less than 1 year, developed his skills, confidence and team morale. Took on additional tasks and always asking for next steps in his development. Always happy to help and support with superb positive attitude.

Marius Podareanu - shows professionalism, dedication, and a strong work ethic. In addition, he is a wonderful team player and a good leader. He actively collaborates with others, providing useful ideas and suggestions to improve the team's daily goals. He also demonstrates concise communication skills and professionalism, whether in meetings or by email. In conclusion, Marius is an asset to any team and I am confident he will excel in any future endeavours so I am looking forward to witnessing their continued growth.



I was lucky enough to have recently gone on the Exertis Express to Halkidiki and just wanted to feedback to the team about my experience.

It was **amazing**!! Of course, before the trip I had a little anxiety as I was the only member of MTR on the trip, I assumed that everybody would know each other and have firm bonds already in place. This couldn't have been further from the truth. Exertis is a big company across many sites, with loads of different departments operating within those sites. It soon became apparent that everybody was in the same boat!

There were 2 hosts, Matt and Chris. They were brilliant and made sure that everyone was entertained, paid for (I didn't need to spend a thing!) and included. They had a couple of excursions planned which we attended as a group. One was a Jeep safari, the other was a boat trip. No pressure was applied to anyone to do anything that may have made them feel uncomfortable whilst on these excursions. The excursions were great and acted as the perfect arena to start talking and building up relationships with the other people on the trip.

Other than these two excursions, you were pretty much left to your own devices and could do as you like. Whether that be taking a walk along the beach, go to the gym, enjoy a few beers or cocktails with the group or sunbath alone with your headphones on. My favourite part of the trip was watching the mighty Spurs in a local bar with my newly found friends over a beer or two or three or.....

Thanks to the Exertis Express I have now made friends that I still talk with personally and professionally. It has furthered my reach across the wider business which has already produced a positive yield with respect to certain aspects of the business and towards my personal professional growth. I've had a few chats with people around MTR as to whether they would attend the Exertis Express should they be fortunate enough to be presented with the opportunity.

Quite a few have said they wouldn't go. I totally get it. It can seem intimidating to leave our safe little bubble. But if I can offer any advice to you around the matter, it would be to go. It's a truly unique experience and one that I'm confident will only produce growth and enrichment for anyone who attends. I will 100% be championing the Exertis Express going forward and ensure that I am regularly nominating others when deserved. I urge you all to do the same.

"I'd rather regret the things I've done than regret the things I haven't done".

Gratefully,
Ben





If you wish to, we have a small competition ongoing with this season.
There is a £5 entry fee which is optional.
Out of those who have payed in the highest placing teams will win a percentage of the pot.
The overall winner will also receive a trophy which will stay with you for the next season.

Rank	Team & Manager	GW	TOT
1	Swinndon Town FC Billy Swinn	66	516
2	Pending Moderation Matt Fitzgerald	68	477
3	Garnacho Cheese Andy Douglass	40	475
4	Hodgson XI Harry Hodgson	42	473
5	David Speckham Nathan Holman	53	464
6	Rahted Joe Saville	39	459
7	Dierbolical Rakim Moore	47	458
8	Lallana Del Ray Ellie Wood	52	452
9	Mati Mateusz Szmilko	60	443
10	Dunk N Donuts Vicky Wood	38	442
11	You're Taking LeTiss Steven Savill	30	440
12	Nile FC Sami Norine	27	439
13	Team Arsenal David Ansell	37	433
14	Barbie Goals Christabel Moore	39	432
15	The Dominator Domenico Ferro	53	432
16	Hodgson's Hotspurs Ben Hodgson	44	424
17	Cordys11 Sam Corderoy	32	418
18	Cookies XI Jordan Cook	63	416
19	Bad Decisions FC Agnes Juhasz	32	398
20	Robin's Blues Too Robin Lozeau	22	395
21	Chazzels XI Chaz Hodgson	45	381
22	Jordi's XI Jordan Nicholls	31	31

Gameweek 9: Sat 21 Oct 11:00			
All times are shown in your local time			
Saturday 21 October 2023			
Liverpool	12:30	Everton	
Bournemouth	15:00	Wolves	
Brentford	15:00	Burnley	
Man City	15:00	Brighton	
Newcastle	15:00	Crystal Palace	
Nott'm Forest	15:00	Luton	
Chelsea	17:30	Arsenal	
Sheffield Utd	20:00	Man Utd	
Sunday 22 October 2023			
Aston Villa	16:30	West Ham	
Monday 23 October 2023			
Spurs	20:00	Fulham	

Accurate as of 19/10/2023



Games have been played thick and fast.
Updated results and tables are below

Group A								
		P	W	L	F	A	FD	PTS
1	James Goddard	4	3	1	8	4	4	10
2	Steven Savill	4	3	1	8	4	4	10
3	Jon Loveday	4	2	2	7	5	2	8
4	Matt Fitzgerald	4	2	2	5	7	-2	8
5	Theo Styliandes	4	0	4	2	10	-8	4

Group B								
		P	W	L	F	A	FD	PTS
1	Benjamin Hodgson	3	3	0	9	0	9	9
2	David Ansell	3	1	2	4	5	-1	5
3	Olakunle Taiwo	3	1	2	3	6	-3	5
4	Jarod Strevens	3	1	2	2	7	-5	5

Group C								
		P	W	L	F	A	FD	PTS
1	Mark Healy	4	4	0	10	2	8	12
2	Chris Lawrence	4	3	1	9	3	6	10
3	Billy Swinn	4	2	2	5	8	-3	8
4	Jes Camp-Shonibare	4	1	3	4	8	-4	6
5	Brandon Smith	4	0	4	2	10	-8	4

Group D								
		P	W	L	F	A	FD	PTS
1	Lubomir Teres	4	4	0	8	4	4	12
2	Jordan Cook	4	2	2	6	6	0	8
3	Vicky Wood	4	2	2	6	6	0	8
4	Pietro Correnti	4	1	3	6	6	0	6
5	Sam Corderov	4	1	3	4	8	-4	6

Group E								
		P	W	L	F	A	FD	PTS
1	Andy Douglass	4	3	1	8	4	4	10
2	Liam Freeman	4	3	1	7	5	2	10
3	Nassim Saidy	4	2	2	7	5	2	8
4	Dom Ferro	4	2	2	7	5	2	8
5	Perry Kennard	4	0	4	1	11	-10	4

Last 16					
James Goddard	X	X	X	X	X
Billy Swinn	X	X	X	X	X

Matt Fitzgerald	X	X	X	X	X
David Ansell	X	X	X	X	X

Liam Freeman	X	X	X	X	X
Chris Lawrence	X	X	X	X	X

Dom Ferro	X	X	X	X	X
Lubomir Teres	X	X	X	X	X

Jordan Cook	X	X	X	X	X
Vicky Wood	X	X	X	X	X

Quarter Final					
Billy Swinn	X	X	X	X	X
Winner Last 16 2	X	X	X	X	X

Winner Last 16 3	X	X	X	X	X
Andy Douglass	X	X	X	X	X

Winner Last 16 5	X	X	X	X	X
Winner Last 16 6	X	X	X	X	X

Jordan Cook	X	X	X	X	X
Benjamin Hodgson	X	X	X	X	X

Accurate as of 19/10/2023

JUST 4 FUN

What do you call a magic dog?

A labracadabrador.

"If life were predictable it would
cease to be life, and be without
flavor."

- Eleanor Roosevelt

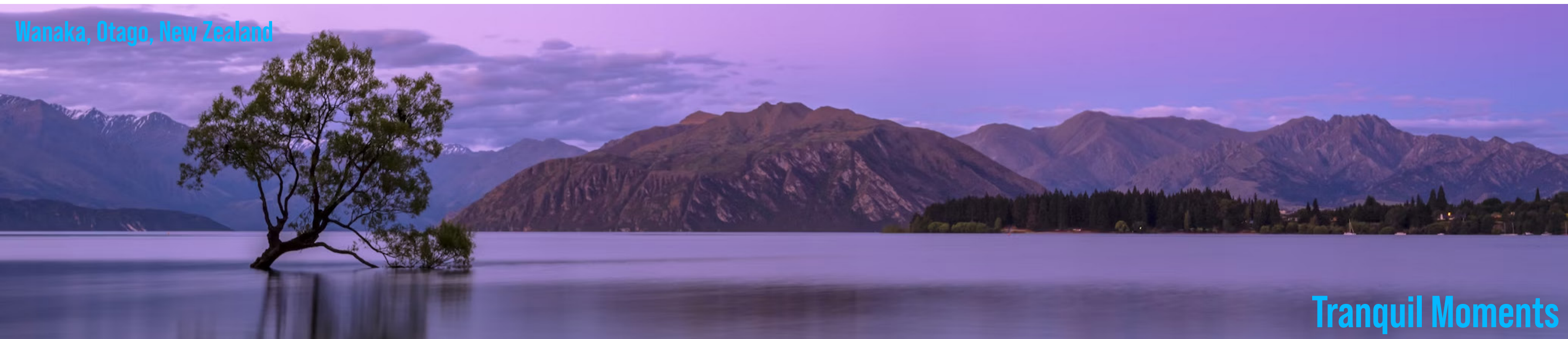


Name the colleague?

When you've had a rough year but
you're trying hard to enjoy Halloween.

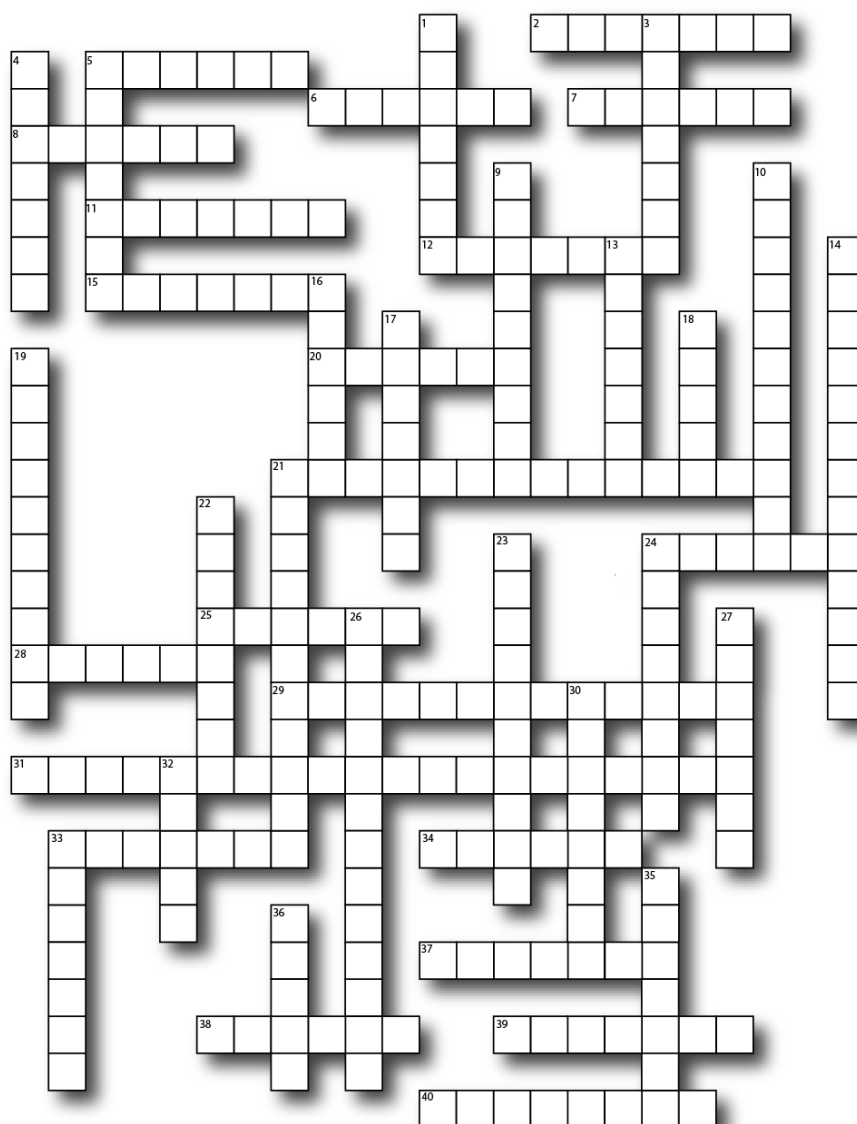


Wanaka, Otago, New Zealand



Tranquil Moments

EUROPEAN FLAGS CROSSWORD



ACROSS



DOWN

