

ISSUE 17
NOVEMBER 2023



● NEWSLETTER ●



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- JUST FOR FUN

Christmas PARTY

DECEMBER

FRIDAY | 8 | FROM
6:30 PM

Sévine

BEHIND THE SCENES



WE THANK U CARDS

We seem to have very low nominations for the Exertis Express, since the cards became available. They make it so much easier to nominate one of your colleagues. Please do nominate where you see people going above and beyond as this is a fantastic programme we should really make the most of. If there are any questions please do ask Steve (steve.savill@mtr.co.uk)

HR

Our new HR rep Anthony is due to be on site Thursday 21st November. However this may change. His door will be open for anyone to go to and speak with him.

RUNNING CLUB

Running Club is still going strong even with the weather taking a turn. If you have never run before or just fancy a brisk walk, ask Ben for more information. ben.hodgson@mtr.co.uk

MENTAL HEALTH WALKS

Despite the weather the walks will still be going ahead and will NOT be postponed. Walks will be held on the first Wednesday of every month at 12:30pm. The next walk is taking place on Wednesday 6th December.

BRIGHTEST STAR

Congratulations to Marius Podareanu who was put forward for our Monthly Brightest Star.

Agnes also won a £100 voucher after being highly commended via Exertis Express

Keep up the excellent work everyone.

NEW ADDITIONS

We had a couple of new additions to the wider MTR family this last month.

General Manager Jordan and his wife Katie welcomed baby Leo.

Key Accounts Manager Raine and her partner Ricky welcomed baby Freddie .

Congratulations to you both and we can't wait to meet them.

CHRISTMAS PARTY

We can finally give you all some information regarding this years Christmas Party. Friday 8th December at Sevine Brasserie & Bar in Harlow Water Gardens - 18:30 - 23:30. There will be some finger food in form of mini burgers, sandwiches, etc. Dress Code: Smart Casual.

Saturday 2nd December

Andrew Douglass

Sunday 3rd December

Kristian Freitas

Tuesday 5th December

Zhenya Dzhambazova

Thursday 21st December

Ewa Wojdyla

Thursday 21st December

Simon Wetton

Tuesday 26th December

Vane Bagalovski



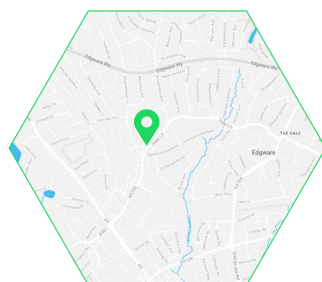
Are you involved in any fundraising or charity events?

Please let us know so we can share your journey with the team and help raise awareness

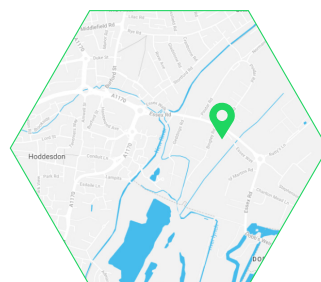


Mobile Technology Refurbishment was founded by Steve Healy and Andy Payne in November 2011.

The company was originally based in Edgware, London in a 872.95ft² unit.



In May the business relocated to a 2639.95ft² unit in Hoddesdon, Hertfordshire and underwent another rebrand with the company name shortened to MTR.



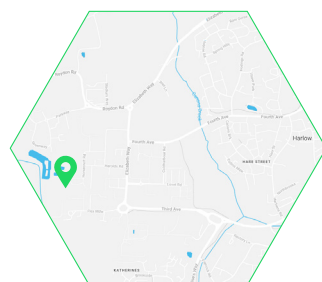
SAMSUNG
Authorized Service Centre

In early 2016 MTR Group was granted Repair status with Samsung.



We relocated for the 3rd time in 5 years to a 6673.62ft² unit at Spire Green Centre in Harlow, Essex. This was expanded to 12270.86ft² before moving in enabling the business to expand and grow.

A new brand Fone Wizard was created which enabled the public to Trade-In old devices for cash.



A BRIEF HISTORY OF MTR

MTR Group extended its local footprint in Harlow by moving into an adjacent unit. This expanded the floor space to 17663.58ft² Extending the capabilities of the business.



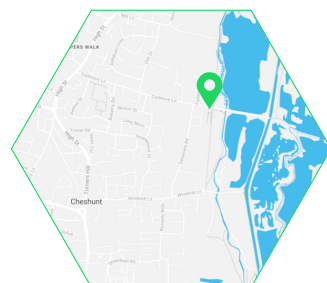
James Goddard in announced as Managing Director of MTR Group after the Exertis buyout.

4gadgets underwent a logo rebrand.

Expansion into Unit 11 Spire Green was completed extending the MTR business footprint to 21204.91ft²

2011 **2012** **2014** **2015** **2016** **2017** **2018** **2019** **2020** **2022** **2023**

In May the business relocated to a 1511.25ft² unit in Cheshunt, Hertfordshire and underwent a brand redesign.



The 4gadgets brand was created in early 2015 offering 2nd hand mobile phones to the public sector.

With this addition to the MTR family the business was renamed to MTR Group Ltd.



Exertis acquired MTR Group in July

"We did a review of the market about a year ago and looked at which companies we wanted to work with. MTR was one of those we identified. "The rise of SIM only contracts and uncoupling of airtime has put hardware in a different world to that of the past. Customers are looking for lifecycle management solution.

"We see ourselves as being the leading distribution partner for our vendors and our customers now. Distribution is changing and it has to deliver more value. MTR is one company who can help us provide these services." Exertis MD Gerry O'Keeffe.

MTR extended it's partnership with Samsung enabling us to provide the SSP Trade-In service.

exertis

Fone Wizard was rebranded to give it a more modern feel.



4gadgets released it's updated website alongside a new Trade-In site.

MTR Group was rebranded to include the recent aquisition by Exertis





UBORRE

DIGITAL MARKETING EXECUTIVE

Hello Everyone,

Happy to contribute to this month's newsletter!

While I'm typically in the office, I realize there might be some who haven't had the chance to meet me yet.

I'm a part of the e-commerce department at 4gadgets for over two years now. Time has truly flown by, especially since we embarked on a significant project right from the start.

The migration of the old 4gadgets website. That was a great challenge and a massive learning experience.

Working in a small team requires wearing many hats and juggling various areas of expertise, which can be quite demanding.

Over the past two years, the 4gadgets brand has undergone several changes and currently sees more orders than ever before, bringing a sense of accomplishment and joy.

Beyond the 9 - to - 5 job, I try to keep things active. Recently, as some of you probably know, James and I completed a 100 km Ultra Marathon, and let me tell you, it was pure madness, but that's what I signed up for.

Pushing boundaries builds character and a strong mindset, right?

The best thing about working at this company?

The people.

From day one, I felt like a valued part of the team, able to be myself.

I've attended all company events since joining, enjoying the opportunity to get to know everyone and have some fun. I've heard there's a Christmas party on the horizon, and I'm looking forward to having a great time and maybe a few drinks together ... but just a few ... or maybe more?

In these challenging times globally, I understand it's easy for negativity to seep into our daily lives.

However, I firmly believe that life is too short for constant moaning and complaining.

Let's be kind to one another and embrace life to the fullest, avoiding regrets about wasted time on negativity.

Personally, I acknowledge the need to be more grateful for the little things, and it's a goal I aim to work on in the coming year.

To wrap it up, here's a quote by my favourite philosopher Marcus Aurelius:

"You could leave life right now. Let that determine what you do and say and think."

Cheers,

Lubomir Tereš



Accurate as of 20/11/2023

Christmas

PARTY

DECEMBER

FRIDAY | 8 | FROM 6:30 PM

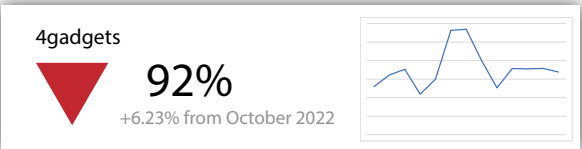
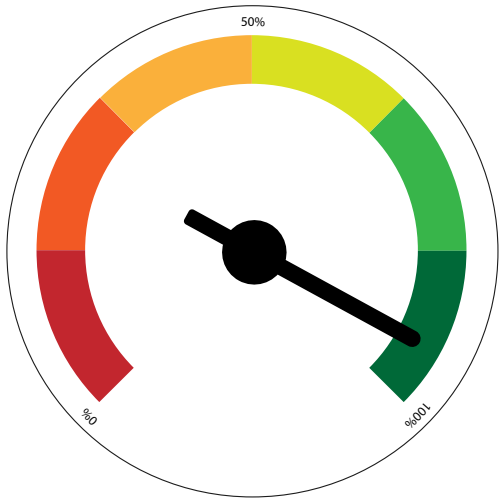
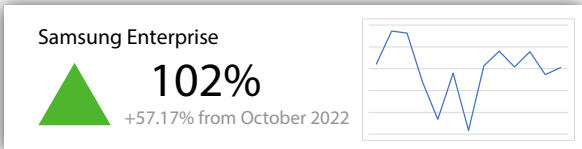
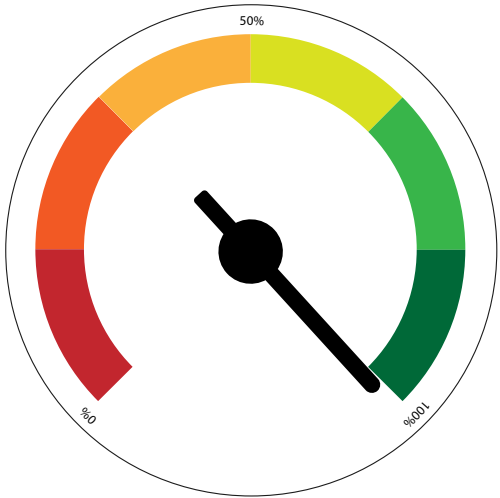
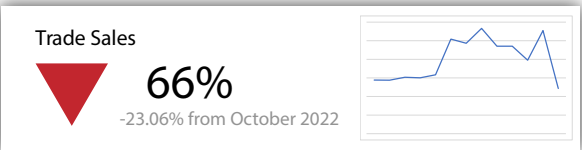
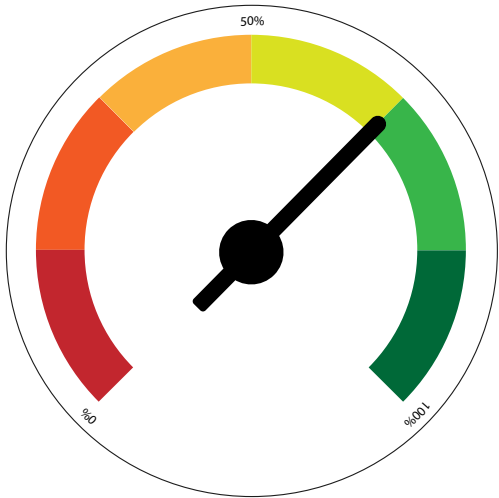
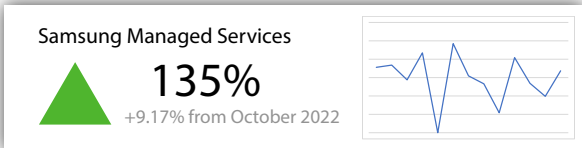
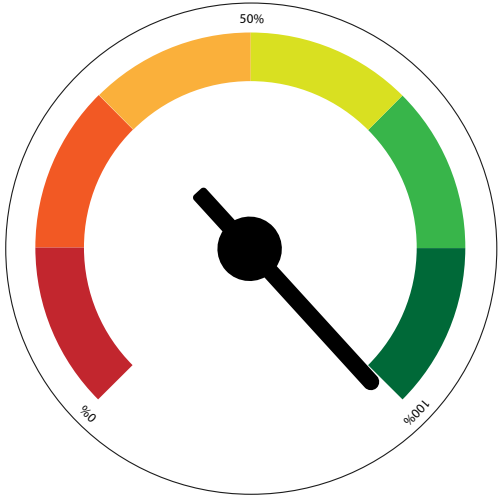
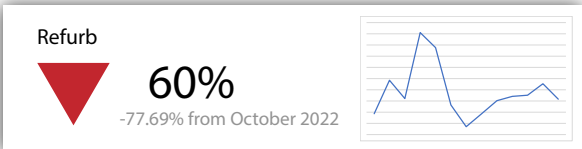
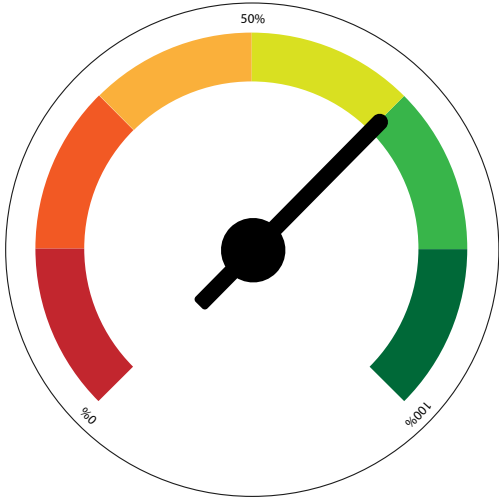
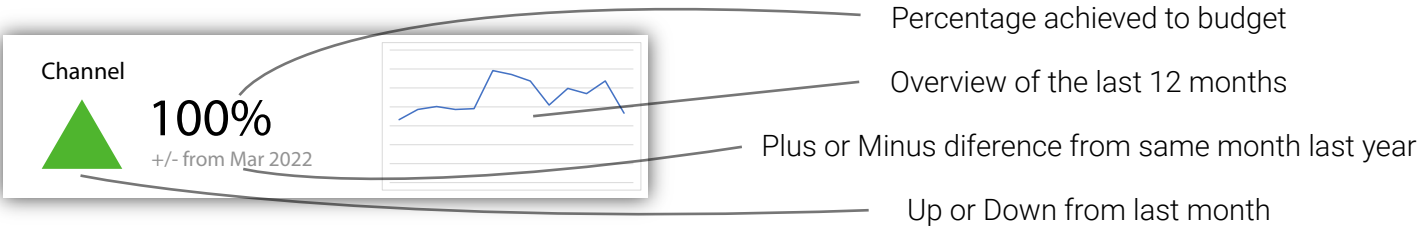
Gévine



MONTHLY RECAP

OCTOBER 2023

Guide

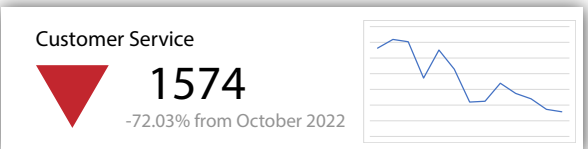


10113



Incoming Call

1574





A new scheme to recognise and thank colleagues

You may have already heard about our We Thank U initiative – and we're pleased that it has gone live across all of our businesses for the last couple of months!

We wanted to create a culture of recognition which allows all colleagues, no matter what their length of service or role, to feel appreciated.

We Thank U incorporates a multitude of ways to ensure you can benefit from more recognition opportunities at an organisational as well as a local level.

Please do fill out the cards that are located in the kitchen areas of Unit 10 and Unit 12.

Each colleague that receives a card take a photo of the message and scan the QR code to be in with a chance of going on an amazing all paid for holiday with other recognised colleagues.

Previous winners from MTR include, Pietro, Dom, Andrea and Henal. Speak to them if you have any doubts.



Saskia Plummer - Always brings positivity and a can do attitude to any interaction I've had with her. Takes ownership of any task allocated to her, sees the task through and always communicates back professionally and concisely. Well Done Saskia!!

Samuel Corderoy - We always hear good things about Sam, he is always positive in his attitude towards work and continues to learn and develop himself.

Laventhira Tharmachandran - For his hard work and commitment in resolving business challenges.

Juliette Finch - Juliette is the person that makes you want to come to her and work on solutions together. Her upbeat attitude in face of any problems and eagerness to help with both minor and major ones can change the way you are seeing them from inconveniences to great problem solving game exercises. She never leaves you hanging on your own and always follows up to make sure all you involved her in is done.

Laventhira Tharmachandran - Without Laven, our everyday operations would simply not be feasible. His contributions are mostly unseen, much like his role, which is largely unknown to many within the company, except for the senior team members. Laven truly deserves recognition and appreciation for all that he does. Our current position is largely thanks to him. He is currently handling an immense amount of work and pressure, all while maintaining a remarkable level of professionalism and dedication. Laven, you are truly outstanding!

Steven Savill - Steve has brought a unique light to MTR. Not only does he excel in multitasking across various departments to fulfil managerial requests and projects, but he has introduced a new standard within the company that truly stands out. One of his notable contributions is the introduction of company newsletters. These newsletters have fostered a sense of involvement among all the employees, making them feel like an integral part of our workplace. This inclusivity is a crucial aspect of our organizational culture. Furthermore, Steve has taken the initiative to organize company events that all staff members can enjoy and look forward to. These events not only promote team cohesion but also enhance the overall working atmosphere. Additionally, his creation of organization charts has provided clarity to everyone, ensuring that they know who's who within the company, which is a valuable asset to our daily operations. Steve's involvement is not limited to the administrative aspects of our company; he has also made significant contributions in the field of Ecommerce design. His design-related requests have been invaluable, and his dedication to delivering results is commendable. Steve is an all-around invaluable asset to MTR, and his dedication and hard work are truly exceptional. He consistently takes on requests and tackles them head-on, always with the goal of achieving outstanding results for everyone involved.

Marius Podareanu - Marius works within the enterprise team. Marius identified a vulnerable customer and went above and beyond to support this customer. He demonstrated incredible customer service, showed impeccable internal communication and made sure that the task was fully seen through. Such ethical behaviours can only be admired and have a positive effect on the image of MTR.



And, three great reasons to nominate

1

It's a fantastic way to **recognise** well-deserving colleagues

2

If you're nominated, you could win £100 voucher OR an all expenses paid trip!

3

If your nomination is successful, not only will the winner join the exclusive trip, but **YOU will win a £50 voucher***





If you wish to, we have a small competition ongoing with this season.
There is a £5 entry fee which is optional.
Out of those who have payed in the highest placing teams will win a percentage of the pot.
The overall winner will also receive a trophy which will stay with you for the next season.

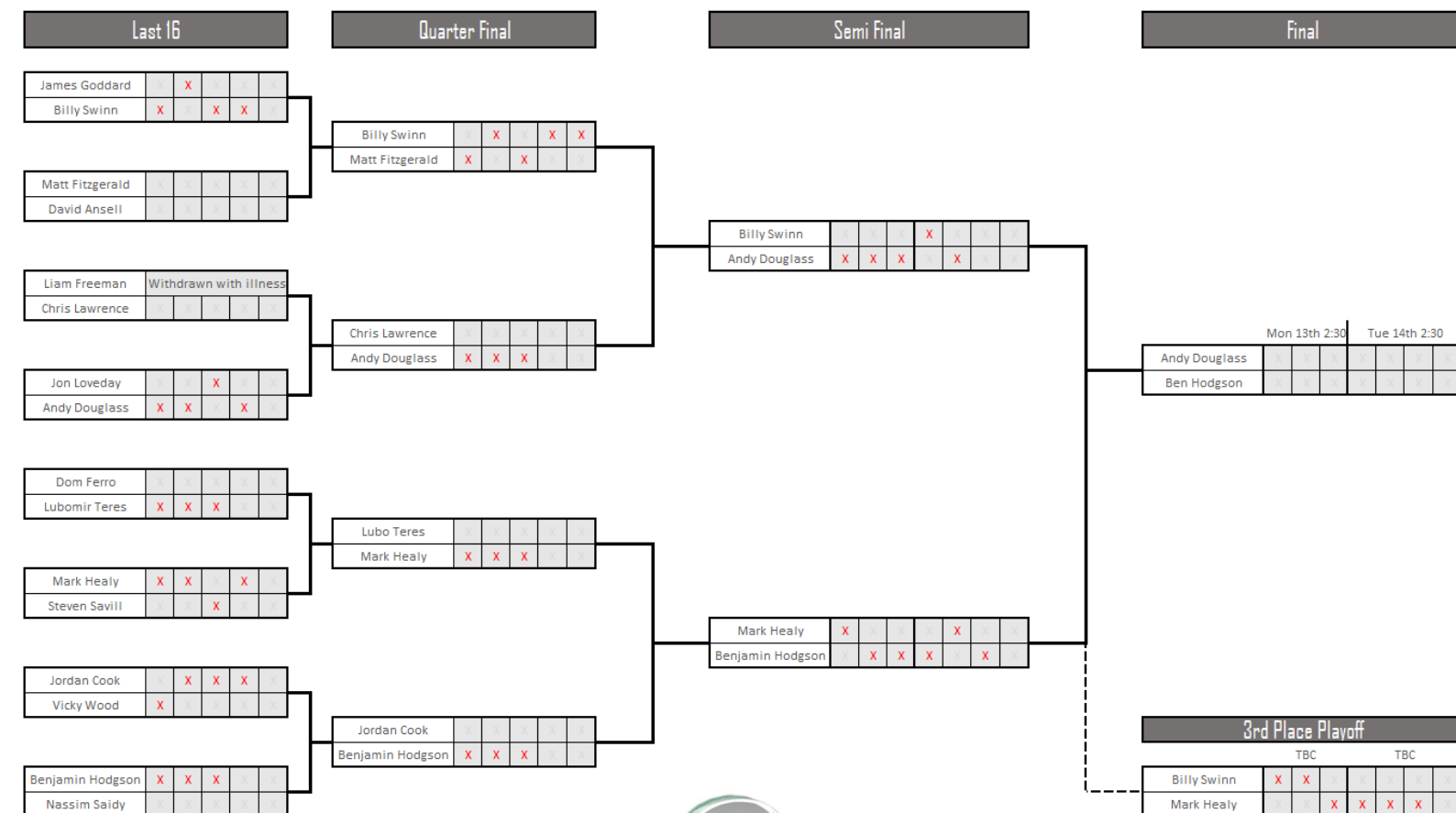
Rank	Team & Manager	GW	TOT
1	David Speckham Nathan Holman	86	751
2	Swinndon Town FC Billy Swinn	51	740
3	Garnacho Cheese Andy Douglass	67	735
4	Pending Moderation Matt Fitzgerald	80	723
5	Dierbolical Rakim Moore	76	718
6	You'reTakingLeTiss Steven Savill	91	713
7	Team Arsenal David Ansell	86	710
8	Rahted Joe Saville	66	707
9	Lallana Del Rey Ellie Wood	62	699
10	Mati Mateusz Szmítko	57	696
11	Nile FC Sami Norine	55	693
12	Hodgson XI Harry Hodgson	77	689
13	Cookies XI Jordan Cook	86	683
14	Dunk N Donuts Vicky Wood	52	670
15	The Dominator Domenico Ferro	86	655
16	Hodgson's Hotspurs Ben Hodgson	71	647
17	Chazzels XI Chaz Hodgson	58	641
18	Barbie Goals Christabel Moore	44	624
19	Cordys 11 Sam Corderoy	62	621
20	Bad Decisions FC Agnes Juhasz	70	619
21	Robin's Blues Too Robin Lozeau	62	560
22	Jordi's XI Jordan Nicholls	59	248

Gameweek 13: Sat 25 Nov 11:00			
All times are shown in your local time			
Saturday 25 November 2023			
Man City	12:30	Liverpool	
Burnley	15:00	West Ham	
Luton	15:00	Crystal Palace	
Newcastle	15:00	Chelsea	
Nott'm Forest	15:00	Brighton	
Sheffield Utd	15:00	Bournemouth	
Brentford	17:30	Arsenal	
Sunday 26 November 2023			
Spurs	14:00	Aston Villa	
Everton	16:30	Man Utd	
Monday 27 November 2023			
Fulham	20:00	Wolves	

Accurate as of 13/10/2023



Games have been played thick and fast.
Updated results and tables are below



Accurate as of 10/11/2023

Just 4 Fun

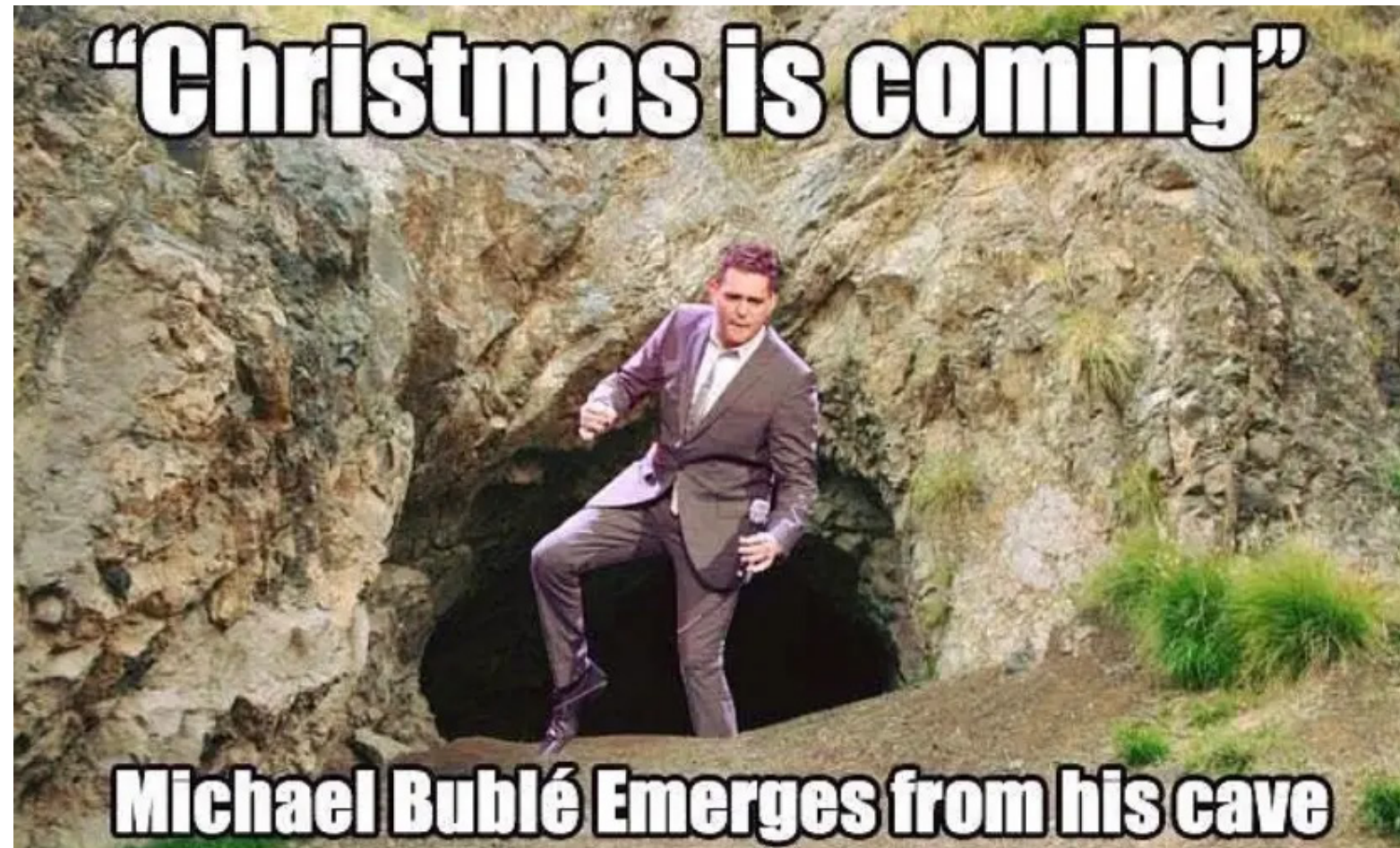
What did the full glass say to the empty glass?

You look drunk.

"The trees are about to show us
how beautiful it is to let go."
- Unknown



Name the colleague?



Alpe di Siusi, Seiser Alm, Italy

Tranquil Moments



Associated Words

Find the words related to
the other words

1. Blue _____
_____ Cake
Cottage _____

2. Drop _____
_____ Off
_____ Stand

3. _____ Motion
_____ Poke
_____ Down

4. _____ Light
Hot _____
_____ Check

5. Corn _____
_____ Winner
Sweet _____

Example:

Back**STOP**
Short**STOP**
STOPWatch