

ISSUE 18
DECEMBER 2023



MTR



● NEWSLETTER ●



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BEHIND THE SCENES



WE THANK U CARDS

There has been a very good increase in the use of these and the Exertis Express online nominations over the last few weeks which is amazing to see. If there are any still any questions you have with the cards or how to nominate someone please do ask Steve (steve.savill@mtr.co.uk)

HR

Our HR rep Anthony is due to be on site Monday 8th & Tuesday 9th January.

His door is always open so feel free to pop in if you wish to have a chat with him.

RUNNING CLUB

Running Club has really picked up in the last few weeks with lots of newcomers and Laven consistently breaking his PB's.

If you have never run before or just fancy a walk, ask Ben for more information.

ben.hodgson@mtr.co.uk

MENTAL HEALTH WALKS

Despite the weather the walks will still be going ahead and will NOT be postponed.

Walks will be held on the first Wednesday of every month at 12:30pm.

The next walk is taking place on Wednesday 3rd January.

BRIGHTEST STAR

Congratulations to Saskia Plummer who was put forward as our Monthly Brightest Star.

Steve Savill won a place on the January Exertis Express Trip joining Perry. Destination unknown for the moment but enjoy gents.

Keep up the excellent work everyone.

CHRISTMAS PARTY

We hope you all enjoyed the Christmas Party this last week at Sevine.

Not much longer to go now until we will all be celebrating with our close friends and family. From everyone at MTR we hope you have a wonderful Christmas Holidays

CHRISTMAS OPENING

Over Christmas Period. We are only closed on Monday 25th, Tuesday 26th and Monday 1st. Every other day is business as usual.

DOM CHARITY EVENT

Dom is taking part in a Strictly Dancing Ball event next year. Raising money for Teens Unite.

Lets all support him and donate to this great cause. Scan the QR to support Dom.



Sunday 7th January

Joanne Willis

Monday 8th January

Rafal Lesniak

Thursday 11th January

Liam Freeman

Sunday 21st January

Bence Hives

Friday 26th January

Paulina Pskiet

Sunday 28th January

Toni Kilday

Monday 29th January

Jarod Strevens

Tuesday 30th January

Rohan Samuel



Are you involved in any fundraising or charity events?

Please let us know so we can share your journey with the team and help raise awareness



SAMI NORINE

HEAD OF FINANCE

Hello everyone,

I'm sure that everyone is very much looking forward to a great Christmas break spending some good times with family and friends. Some of us are on leave until January, whilst some of us will be working through the holiday period.

Year 2023 has been a trembling year for us all not just on what we do here in MTR day in day out or at the group level but we have faced challenges with the cost of living crisis as well as the country recovering from covid pandemic which isn't a part of history just yet.

I hope everyone who attended the Christmas Party had an amazing evening, thank you all for sharing those amazing memories with each other.

This is the time when most people start to truly think about getting their new year' resolutions into gear. I have had some tremendous personal challenges in 2023 so I'm looking forward to start challenging myself in the New Year to see what 2024 brings in and I'm sure everyone has similar thoughts.

December is a month, coincidentally when we in accounts are pushed into putting out next year's budgeting numbers and in this, I'd like

to shout out to the whole MTR team. From our inbound teams to the outbound teams and anything in between we all have been contributing and keeping the machine functional, with the support of our management team and our MD.

It has been over 8 years since I joined MTR as a sole account's person, today I have an amazing small accounts team (Ben & Agnes). They are always putting a tremendous effort to keep all finance functions running as smooth as possible. Without them we will be struggling.

Recently we have employed Nicoleta Constantinescu as Data Analyst to support the wider business within data intelligence. This an area we never had a role previously, Nicoleta will support us all to gain insights into our systems data which ultimately help in strategic business decisions. She will put a data from our various systems into analytic tool that tells story easily. We will also be able to enhance the basic activity info that are being printed on this newsletter.

We will be working on our FY2025 budget for in the next few days and the final submission to the group will in mid Jan 2024. Some of you will get involved in budget activities in some capacity within channels budgets.

As the year draws to an end, I'd like to thank all of you, our wonderful team.

"New beginnings are in order, and you are bound to feel some level of excitement as new chances come your way." - Oscar Auliq-Ice

Sami Norine

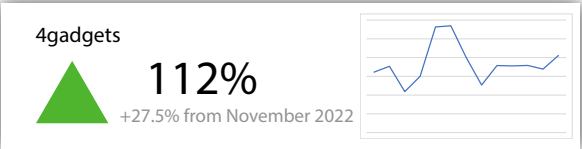
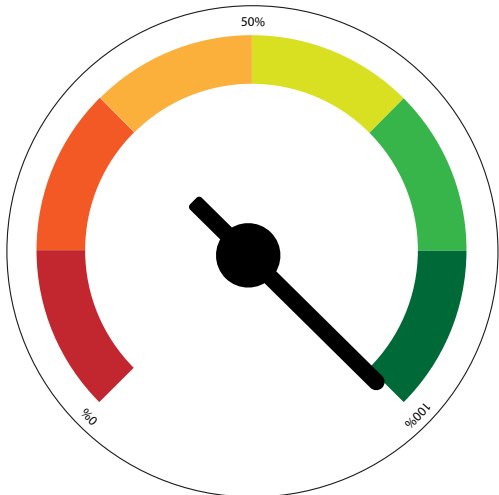
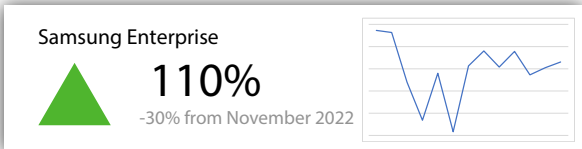
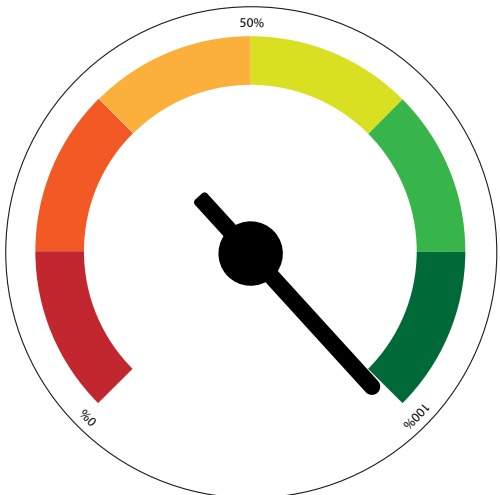
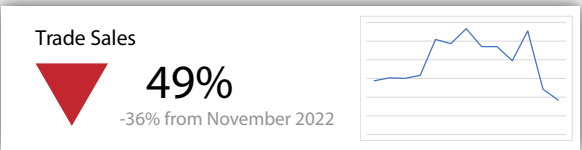
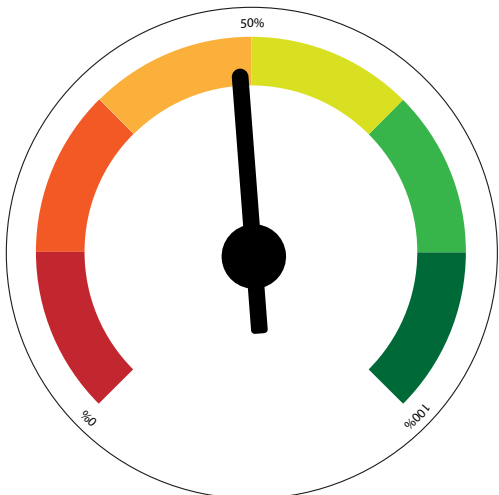
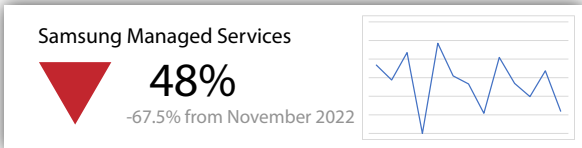
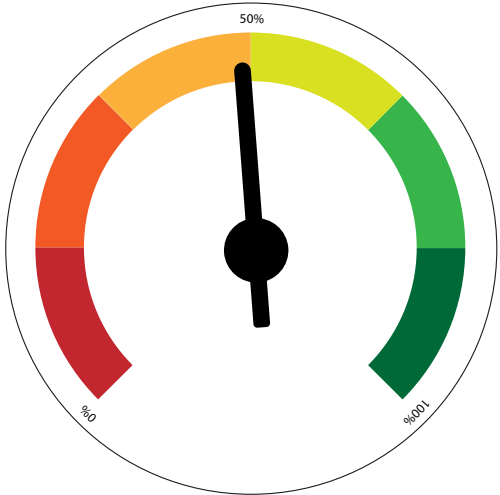
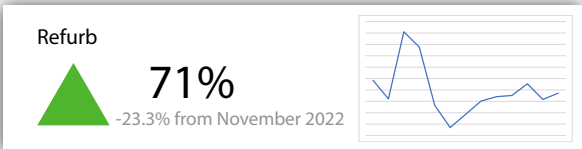
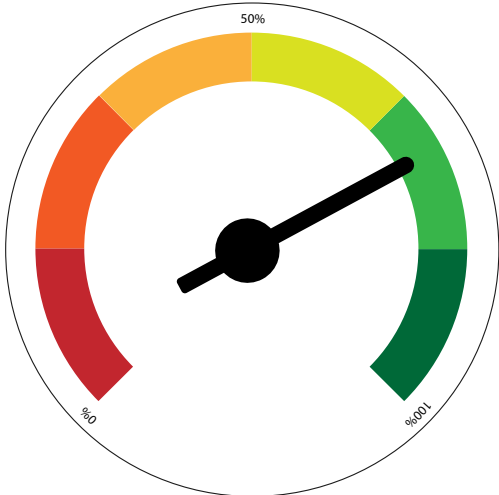
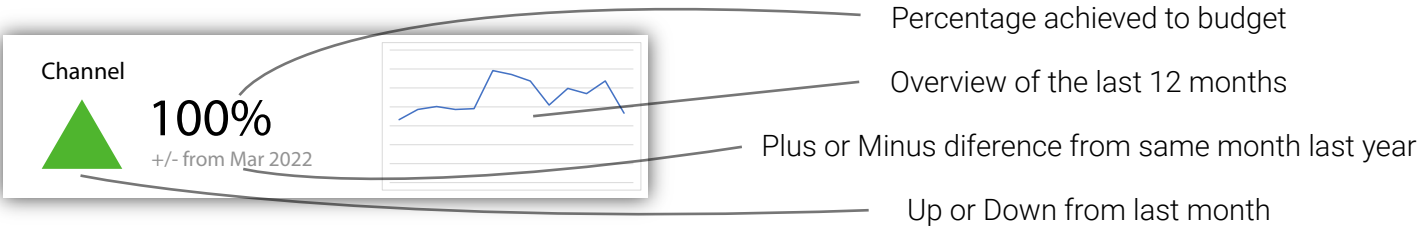


Accurate as of 19/12/2023

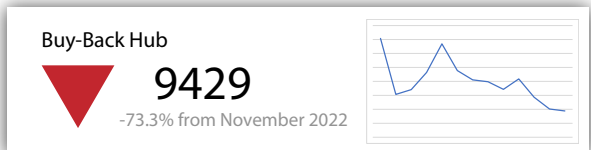
MONTHLY RECAP

NOVEMBER 2023

Guide

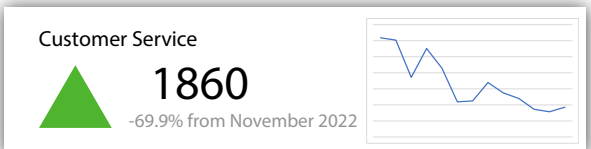


9429



Incoming Call

1860





MERRY CHRISTMAS AND A HAPPY NEW YEAR

Warmest wishes to our team and a Merry Christmas
and a wonderful New Year!

May you all enjoy a well deserved break over the holidays
spending time with friends and family.

What an incredible year!

You've worked so well together, and we've achieved remarkable
results, Thank You all for your efforts.



A new scheme to recognise and thank colleagues

You may have already heard about our We Thank U initiative – and we're pleased that it has gone live across all of our businesses for the last couple of months!

We wanted to create a culture of recognition which allows all colleagues, no matter what their length of service or role, to feel appreciated.

We Thank U incorporates a multitude of ways to ensure you can benefit from more recognition opportunities at an organisational as well as a local level.

Please do fill out the cards that are located in the kitchen areas of Unit 10 and Unit 12.

Each colleague that receives a card take a photo of the message and scan the QR code to be in with a chance of going on an amazing all paid for holiday with other recognised colleagues.

Previous winners from MTR include, Pietro, Dom, Andrea and Henal. Speak to them if you have any doubts.



Pietro Correnti - Went above and beyond, displaying great leadership skills and communication to complete the Argos iPhone SE Black Friday deal with plenty of time spare. Keep up the great work. - Dom Ferro, Head of Operations

Refurb/Repair Team - For their amazing efforts in delivering and completing the Black Friday stock. - Pietro Correnti, Refurb Team Leader

Erzsebet Molnar - Elizabeth (Erzsebet Molnar) has been doing excellent over the last couple of months. She has been smashing her target daily meaning I could give more work to her, which spared up more of my team to help out in other areas to cover where we were short. - Matt Fitzgerald, Services & Datawipe Team Leader

Jarod Strevens - Jarrod is always enthusiastic when someone asks him for help and he is always a happy face around the place, very pleasant and helpful. - Matt Fitzgerald, Services & Datawipe Team Leader

Nassim Saidy - Nas is always taking initiative and always going the extra mile to support our team and business. One thing that sets Nas apart is his incredible ability to anticipate what needs to be done without needing to be asked. His dedication and proactive nature are truly commendable. We're lucky to have Nas on our team, and his hard work and enthusiasm are truly inspiring. Keep up the fantastic work, Nas! - Nicole Healy, Enterprise Manager

Laven Tharmachandran - Laven is always a pleasure to work with and is always able to resolve any issue taken to him. - Ben Hodgson

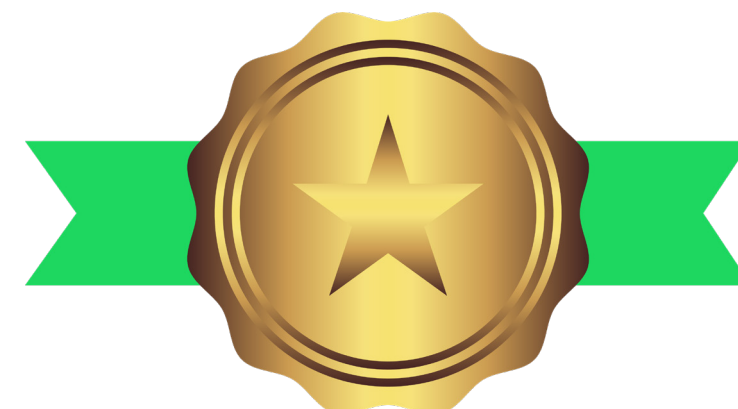
Buy Back Team - I would like to take a moment to express my heartfelt appreciation to the Buy Back Team for their incredible efforts and impressive results this year. It has truly been an outstanding year for trade-in, and it is all thanks to the dedication, hard work, and expertise of this incredible team.

In addition, I'd want to offer my appreciation to all departments that helped our Buy Back Team during this year. Your constant support and teamwork were essential to our achievement and truly made a difference. - Gabriela Podareanu, BBH Manager



And, three great reasons to nominate

- 1 It's a fantastic way to **recognise** well-deserving colleagues
- 2 If you're nominated, you could win £100 voucher OR an all expenses paid trip!
- 3 If your nomination is successful, not only will the winner join the exclusive trip, but **YOU will win a £50 voucher***





If you wish to, we have a small competition ongoing with this season.
There is a £5 entry fee which is optional.
Out of those who have payed in the highest placing teams will win a percentage of the pot.
The overall winner will also receive a trophy which will stay with you for the next season.

Rank	Team & Manager	GW	TOT
1	David Speckham Nathan Holman	66	1017
2	Swinndon Town FC Billy Swinn	38	983
3	Team Arsenal David Ansell	58	960
4	Hodgson XI Harry Hodgson	64	952
5	Pending Moderation Matthew Fitzgerald	53	951
6	Mati Mateusz Szmitko	49	947
7	Rahted Joe Saville	44	946
8	Garnacho Cheese Andy Douglass	40	936
9	You'reTakingLeTiss Steven Savill	50	928
10	Dierbolical Rakim Moore	38	917
11	Cookies XI Jordan Cook	57	914
12	Lallana Del Rey Ellie Wood	36	912
13	Nile FC Sami Norine	51	907
14	Dunk N Donuts Vicky Wood	39	904
15	The Dominator Domenico Ferro	56	897
16	Hodgson's Hotspurs Ben Hodgson	37	878
17	Chazzels XI Chaz Hodgson	48	846
18	Barbie Goals Christabel Moore	59	839
19	Bad Decisions FC Agnes Juhasz	45	820
20	Cordys 11 Sam Corderoy	43	812
21	Jordi's XI Jordan Nicholls	38	437

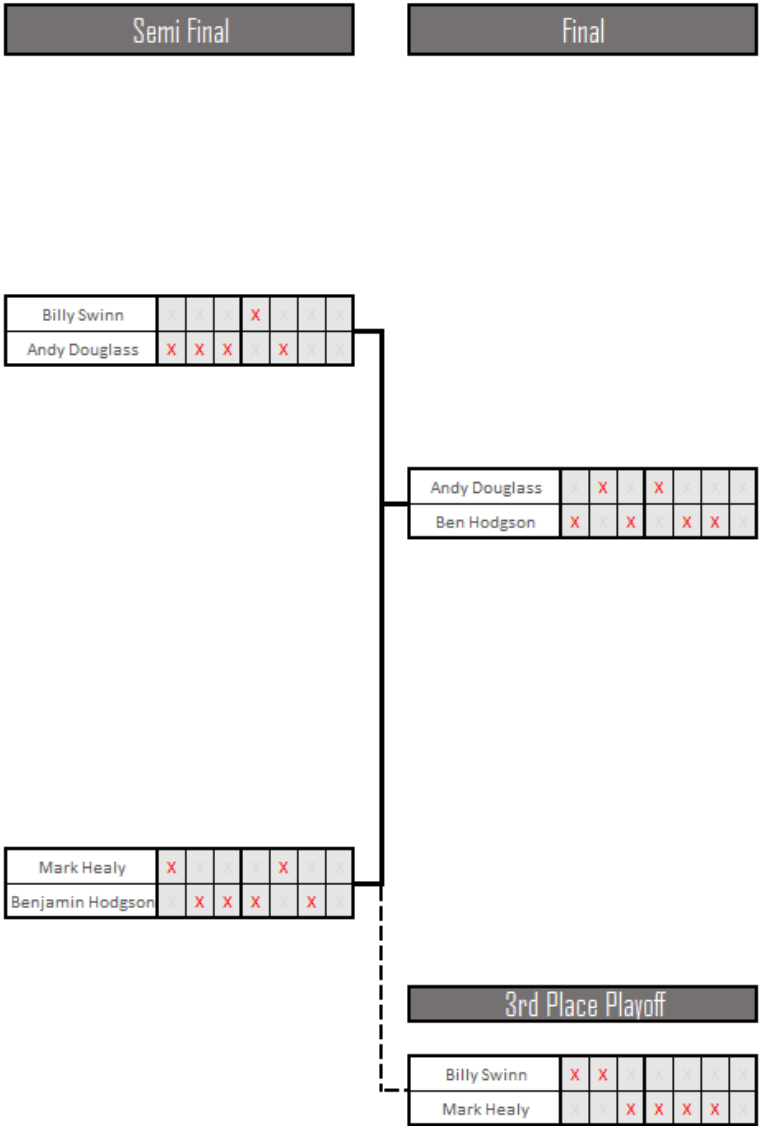
Gameweek 18: Thu 21 Dec 18:30			
All times are shown in your local time			
Thursday 21 December 2023			
Crystal Palace	20:00	Brighton	
Friday 22 December 2023			
Aston Villa	20:00	Sheffield Utd	
Saturday 23 December 2023			
West Ham	12:30	Man Utd	
Fulham	15:00	Burnley	
Luton	15:00	Newcastle	
Nott'm Forest	15:00	Bournemouth	
Spurs	15:00	Everton	
Liverpool	17:30	Arsenal	
Sunday 24 December 2023			
Wolves	13:00	Chelsea	

Accurate as of 18/12/2023



We Have A Winner!!!

Congratulations to Ben Hodgson who has won the Pool Tournament. Beating Andy Douglas in the final 4-2



Just4Fun

Knock, knock!

Snow.

Snow time to waste. It's almost Christmas!

Who's there?

Snow who?

"At Christmas, All roads
lead home"
- Marjorie Holmes



Name the colleague?

I try my best to shop for Christmas
presents then I see something and
think you know who would like
that?? Me

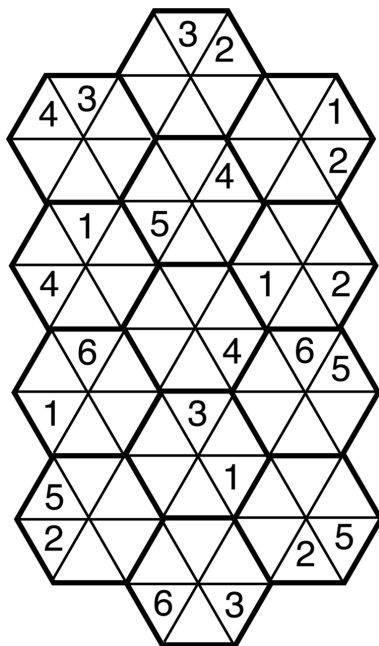


Tampere, Finland

Tranquil Moments



Holiday GAMES



Fit the numbers 1 – 5 into the hexagons so that where the hexagons touch, the numbers will be the same.

No number is repeated in any hexagon.

There are 10 differences between the below, Can you find them all?



4 Letter Words

BELL
SNOW

5 Letter Words

ANGEL
COCOA
ELVES
HOLLY

6 Letter Words

LIGHTS
SLEIGH
TINSEL
WINTER
WREATH

7 Letter Words

CHIMNEY
GARLAND
PAGEANT
RUDOLPH
SNOWMAN

8 Letter Words

CAROLING
DECEMBER
EXCHANGE
ORNAMENT
PRESENTS
REINDEER
WRAPPING

9 Letter Words

CHESTNUTS
CHRISTMAS
EVERGREEN
FRUITCAKE
MISTLETOE
NORTH POLE

10 Letter Words

POINSETTIA
SANTA CLAUS

11 Letter Word

GINGERBREAD

DIRECTIONS: Fill in the crossword grid with the provided words.

