

ISSUE 20
FEBRARY 2024



● NEWSLETTER ●



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Exertis Express Fuerteventura Jan 2024

BEHIND THE SCENES



Wednesday 6th March

Laventhira Tharmachandran

Thursday 14th March

Steven Savill

Saturday 16th March

Mabandla J Nyoni

Sunday 17th March

Agnieszka Rokita

Thursday 28th March

Jordan Nicholls

Friday 29th March

Jamarl Ebanks

Saturday 30th March

Edyta Halas



HR

Our HR rep Anthony is due to be on site
Thursday 21st March (TBC).
His door is always open so feel free to pop in if
you wish to have a chat with him.

RUNNING CLUB

If you have never run before or just fancy a walk,
ask Ben for more information.
ben.hodgson@mtr.co.uk

MENTAL HEALTH WALKS

Despite the weather the walks will still be going
ahead and will NOT be postponed.
The next walk is taking place on
Wednesday 6th March

MTR COMMITTEE

We are still looking for colleagues to apply for the
revamped MTR committee.
If you are willing to spare 2hrs one friday a month
to help make MTR a better place. Do let us know.

HEALTH & SAFETY

Can we all be aware of their surroundings.

Personnel with a safety-first mindset proactively
keep an eye out for safety issues. Anything you
see please report to your line manager.
Keep yourself and everyone else safe by always
focusing on the situation ahead, avoiding
potentially dangerous situations.

BRIGHTEST STAR

Congratulations to Cara-Blue Donnelly who was
put forward as our Monthly Brightest Star for
February.

Steve, Perry and Marius have returned from the
Exertis Express trip. If you wish to ask them
anything or have any doubts about taking the trip
if you win a place in the future please reach out
to them with any questions.
Keep up the excellent work everyone.

WE THANK U CARDS

There has been a very good increase in the use
of these and the Exertis Express online
nominations over the last few weeks which is
amazing to see. If there are any still any
questions you have with the cards or how to
nominate someone please do ask Steve (steve.savill@mtr.co.uk)

DOM CHARITY EVENT

Dom is taking part in a Strictly Dancing Ball event
next year. Raising money for Teens Unite.
Lets all support him and donate to this great
cause. Scan the QR to support Dom.



Are you involved in any fundraising or charity events?

Please let us know so we can share your journey with the team and help raise awareness



MATT FITZGERALD

SERVICES & STAGING

TEAM LEADER

Hi guys,

I hope everyone has enjoyed getting through this month, especially because we had the best day of the year, Pancake Day! But also, because the Trade-In is in full swing now and it is nice to be busy everyday again!

I think most people know of me by now, but if not, I am the team leader of the Staging and Services department and have been apart of this department for 6 years now and overall have been at MTR for almost 9 years. I first joined when there was only about 14 of us in a much smaller unit in Hoddesdon, and I remember that being an absolute greenhouse where it was reaching like 30C+ as we didn't have a working air conditioning unit, so we have come quite far.

In my first few years here, there wasn't specialised job roles where you become an expert at a specific skill here, we all just did everything. So, we used to refurbish and repair phones, test them, flash and unlock them, seal them and then Datawipe the phones. But back in 2019 we gained the managed services contract with Samsung, and I was

one of the people who joined that team to begin with. Managed Services is where we provide phones to companies such as Greater Anglia and West Midlands Trains with specific software and the phones customed to their specs. Over the years, I have formed good relationships with the Samsung team who supports our team on a day-to-day basis and now I have a great team with me, who I can rely on to help reach our daily/monthly targets.

As we are now back in the thick of it with the latest Samsung Trade-In, I just want to give a shout-out to my Datawipe girls who are smashing their daily targets and helping us keep above what I expected us to be doing at this point and hopefully we can continue on this trajectory.

Outside of work, I love spending time with my family and friends doing whatever really, I'm very easy-going, so as long as I can have a laugh I will be there! And then I also support Arsenal, so the last couple of years have been better and a bit more fun. I can't wait for us to lift the Champions League this year. (Hopefully beating Inter Milan on the way)

To summarise, I believe MTR is still a long way away from the end goal, and I am happy to be on that journey with everyone here and hopefully have some laughs on the way

And carrying on with how we end these newsletters with a famous quote.

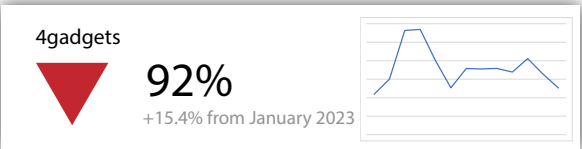
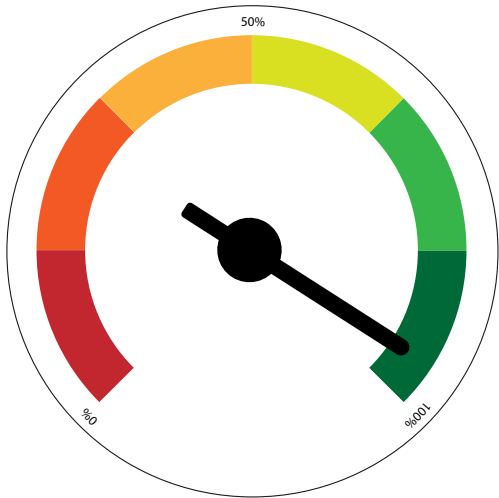
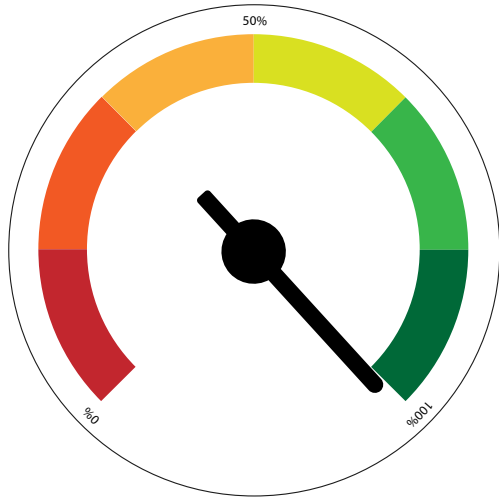
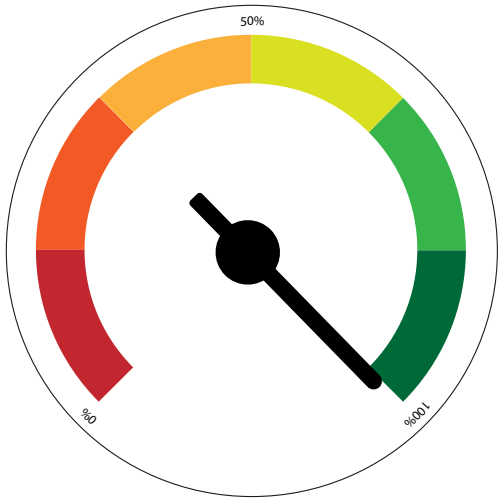
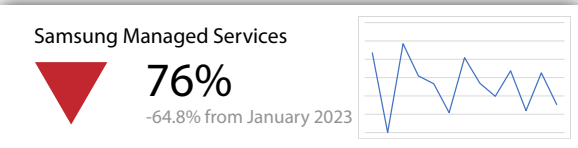
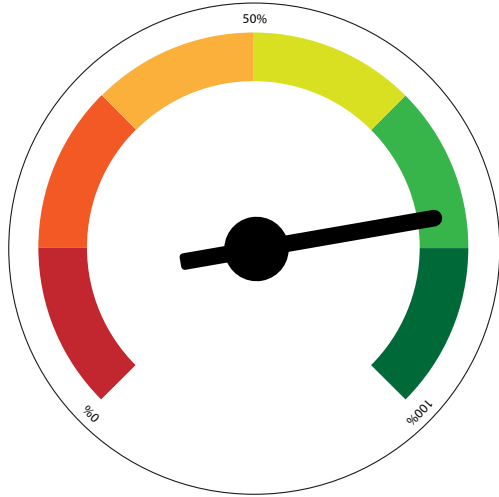
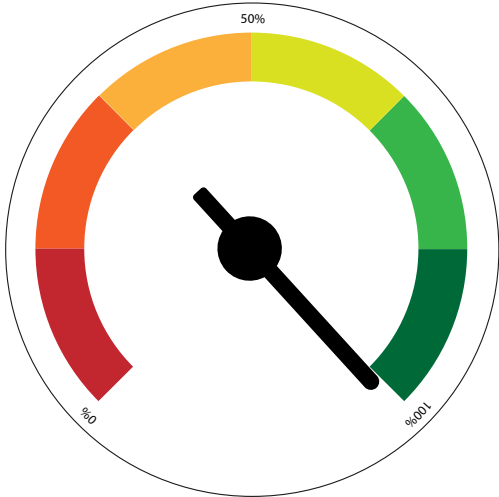
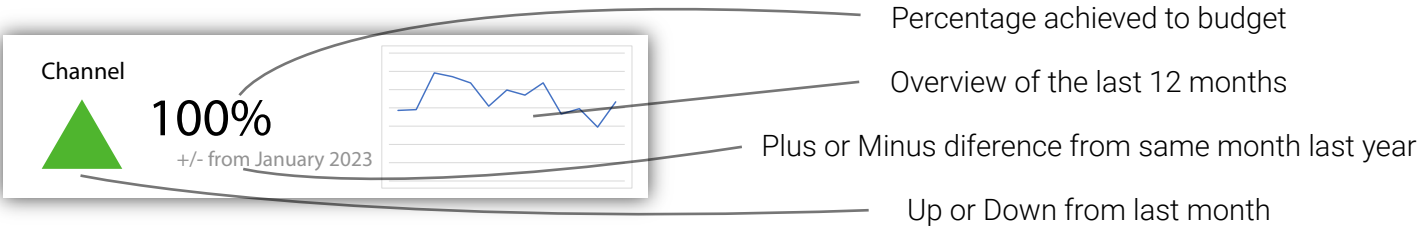
"Do not take life too seriously.
You will never get out of it alive"
- Elbert Hubbard

Matt Fitzgerald

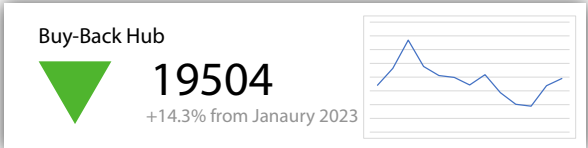
MONTHLY RECAP

JANUARY 2024

Guide

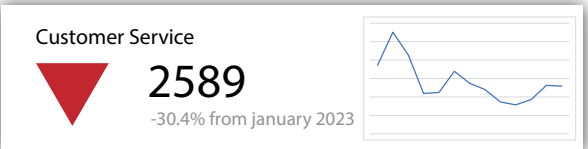


19504



Incoming Call

2589





A new scheme to recognise and thank colleagues

You may have already heard about our We Thank U initiative – and we're pleased that it has gone live across all of our businesses for the last couple of months!

We wanted to create a culture of recognition which allows all colleagues, no matter what their length of service or role, to feel appreciated. We Thank U incorporates a multitude of ways to ensure you can benefit from more recognition opportunities at an organisational as well as a local level.

Please do fill out the cards that are located in the kitchen areas of Unit 10 and Unit 12. Each colleague that receives a card take a photo of the message and scan the QR code to be in with a chance of going on an amazing all paid for holiday with other recognised colleagues. Previous winners from MTR include, Pietro, Dom, Andrea, Henal, Ben, Steve, Perry and Marius. Do speak to them if you have any doubts.



Samuel Corderoy - I would like to commend my colleague for his exceptional work ethic and dedication to their role. They consistently go above and beyond to ensure that tasks are completed efficiently and accurately. Their positive attitude and willingness to help others make them a valuable asset to our team. Thank you for all that you do, your hard work does not go unnoticed. - **Gabriela Podareanu, BBH Manager**

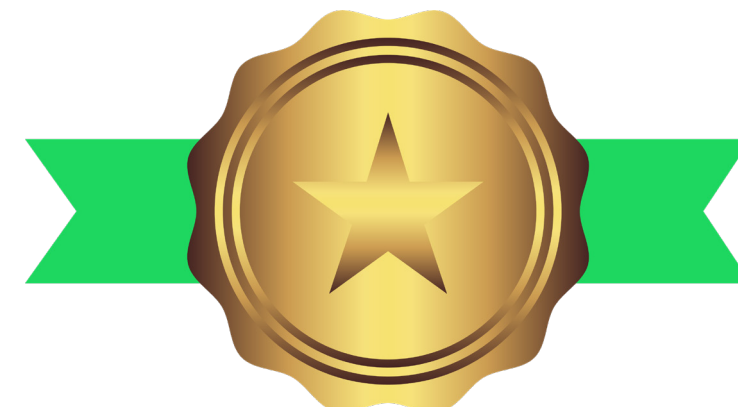
Cara-Blue Donnelly - Cara has gone above and beyond her daily targets which is currently set at 300 datawipes per day, and she is now averaging 750 each day and I have seen her hit 1000+ datawipes a few times since the start of latest Trade-In. She has also taught other people how to Screen protect in that time so we can now spread that job out too. February has been a great month for herself, and hopefully can continue on this path! - **Matt Fitzgerald, Services Team Leader**

Peter Lukasz - I just wanted to take a moment to thank you for all the support you've provided during this incredibly busy time for our department. We are really happy to have you as a colleague because of your positive approach and commitment to teamwork. Thank you for all that you do! - **Gabriela Podareanu, BBH Manager**



And, three great reasons to nominate

- 1 It's a fantastic way to **recognise** well-deserving colleagues
- 2 If you're nominated, you could win £100 voucher OR an all expenses paid trip!
- 3 If your nomination is successful, not only will the winner join the exclusive trip, but **YOU will win a £50 voucher***





**All aboard the
Exertis Express**





Deadline to enter your £5 for FPL is 10/03/2024

If you finish top and have not paid in by then you will not be eligible to win
Out of those who have payed in the highest placing teams will win a percentage of the pot.
The overall winner will also receive a trophy which will stay with you for the next season.
Contact Steve to contribute your £5 to the pot.

Rank	Team & Manager	GW	TOT
1	David Speckham Nathan Holman	85	1532
2	Team Arsenal David Ansell	97	1482
3	Hodgson XI Harry Hodgson	79	1459
4	Garnacho Cheese Andy Douglass	78	1429
5	Pending Moderation Matt Fitzgerald	66	1424
6	Mati Mateusz Szmicko	72	1421
7	Nile FC Sami Norine	103	1417
8	Dunk N Donuts Vicky Wood	102	1416
9	Swinndon Town FC Billy Swinn	87	1414
10	The Dominator Domenico Ferro	65	1399
11	Cookies XI Jordan Cook	69	1390
12	Hodgson's Hotspurs Ben Hodgson	91	1389
13	You'reTakingLeTiss Steven Savill	75	1366
14	Cordys 11 Sam Corderoy	76	1342
15	Dierbolical Rakim Moore	60	1306
16	Chazzels XI Chaz Hodgson	52	1306
17	Barbie Goals Christabel Moore	90	1272
18	Bad Decisions FC Agnes Juhasz	58	1146
19	Jordi's XI Jordan Nicholls	69	803

Gameweek 26: Sat 24 Feb 13:30			
All times are shown in your local time			
Saturday 24 February 2024			
Aston Villa	15:00	Nott'm Forest	
Brighton	15:00	Everton	
Crystal Palace	15:00	Burnley	
Man Utd	15:00	Fulham	
Bournemouth	17:30	Man City	
Arsenal	20:00	Newcastle	
Sunday 25 February 2024			
Wolves	13:30	Sheffield Utd	
Monday 26 February 2024			
West Ham	20:00	Brentford	

Accurate as of 22/02/2024



BEGINS - MARCH 2024

Rules:
MTR Pool Rules Apply - Rules are on the board by the table.
Games are contested over - Group (3), Knock-Out (5), Semi-Final & Final (7)
Entry must be confirmed by 10.03.24
Sign up sheet is on the board by the table

Just 4 Fun

Why can't your hand be 12 inches long?

Cause then it would be a foot

"In three words I can sum up everything I've learned about life: It goes on."

Robert Frost



Name the colleague?



Tranquil Moments



BRAIN FOOD

ARROW WORD

Complete the puzzle to discover the letters in the yellow squares. Unscramble the letters to reveal a bird.



				Festive occasion	Italian sparkling wine	Magma English city		South American country		Spiritual teacher		Applaud
								Of the same value				
				Separate						Type of house		Fury
				Hot beverage				Take over				
Amongst	Canadian actor (pic)	Include Eager					Fuss		Cash machine (1,1,1)		Thespian	Borders
				Playing card	Canal vessel		Impair Element					
Glide over snow		Touch lightly				Spotted Face						
			Coffee house				Worship		Crimson		Study of plants	
Flightless bird		Dread						Gown				
			Stretched out	Vanished Finished				God of love				
Lizard		Paradise				Uncooked		Young goat		Offer		Grow old
				Long journey				Sheep's cry				
Private comment		Final part				Getting up						
				Due					Tint			

WORD WHEEL

Find as many words as possible using the letters in the wheel. Each word must use the hub letter and at least 3 other letters. You can only use the letters as many times as they appear in the wheel.

HOW TO RATE - 15 words, average; 25 words, good; 35 very good; 40 or more, excellent.

