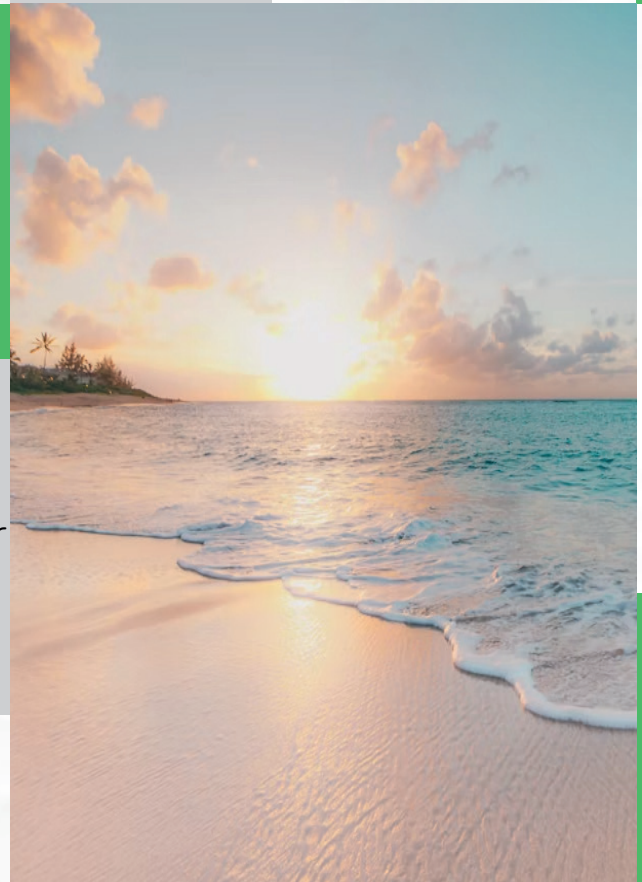


NEWSLETTER

“A true hero is not defined by their strength, but by their ability to inspire and lead others.”



Issue 23
June 2024

Domenico
Ferro

What is in this months issue:
Business Updates
July Birthdays
Recognise & Engage
Last Month Overview
Upcoming Events

COLLEAGUE CORNER

Hi All

I can't believe it's June, and we are just about to get the first nice days of sun! I wanted to share with all of you my recent challenge that I have taken part in.

Back in November 2023, I was asked to take part in the Strictly Dance Ball for Teens Unite, a charity that supports those in their teens and early 20s who are fighting cancer.

The Strictly Ball is a mini version of the BBC programme Strictly Come Dancing, where you get to learn a 1 minute and 40 second ballroom or Latin dance routine in 14 lessons (14 hours) and dance with a professional!

Most importantly, you need to raise a minimum of £3000 for the charity. Thanks to the help of you here at MTR, 4Gadgets, and my community of friends and family, I managed to raise £5,269.00, and I can't thank you all enough for being so generous!

Not knowing how to dance, I decided to take part in this challenge, and it was a challenge for sure, and for those who know me, I do love a challenge. I took this opportunity to learn a new skill and prove to myself that with determination and resilience, I could deliver a night to remember to my friends and family. I truly loved the journey, and I used this 1 hour a week as a winddown from daily stress and dedicated some time to myself to be free and enjoy some me time while meeting new people along the way.

On June 15, 2024, me and another 13 dancers got to perform in front of 500 guests at the Grosvenor House in London, and what a night it was. It was nerve-wracking, and emotions

were all over the place across the day, but finally, around 9.40 p.m. it was my time to open the second half of the show and set the stage on fire. I felt ready but at the same time anxious. The music started, and just in the blink of an eye, it was over.

The judges then got to score me, and at that point, all my hard work was about to be rewarded, and it did just that. I received 3 x 10's, and I couldn't have been happier, and for this, I need to thank my dance partner Tash, who was determined to get me in the best shape for the big night!

If you want to know if I won, well, I didn't, as two other contestants received the same vote, so the judges picked another guy, but inside me, I did win.

This was not about a trophy to put on my desk; it was more about winning my challenge by taking part in such an amazing event and raising money for this amazing charity.

On top of proving to myself that I could, I put in all my effort to make myself proud.

If you wish to see the video, you can watch it in the upcoming MTR Townhall.

I will leave you with one of my quotes that I recently swear by, and I thank you for taking the time to read this.

"Life is not a dress rehearsal; challenge yourself; you only get one shot at it!"



Domenico
Ferro

Head of
Operations

Dom
Ferro



BUSINESS UPDATES

WE THANK U CARDS

There has been a very good increase in the use of these and the Exertis Express online nominations over the last few weeks which is amazing to see. If there are any still any questions you have with the cards or how to nominate someone please do ask Steve (steve.savill@mtr.co.uk)

MENTAL HEALTH WALKS

Despite the weather the walks will still be going ahead and will NOT be postponed. The next walk is taking place on Wednesday 3rd July

MTR COMMITTEE

We are still looking for colleagues to apply for the revamped MTR committee. If you are willing to spare 2hrs one Friday a month to help make MTR a better place. Please let Steve know if you are interested. steve.savill@mtr.co.uk

HEALTH & SAFETY

Can we all be aware of our surroundings.

Personnel with a safety-first mindset proactively keep an eye out for safety issues. Anything you see please report to your line manager. Keep yourself and everyone else safe by always focusing on the situation ahead, avoiding potentially dangerous situations.

MTR SUMMER BBQ

The 2nd Annual Summer BBQ and Hero Awards are approaching fast. Please complete the QR code form (page 8) to confirm your place and vote for your Hero of the Year.

MTR TOWNHALL

The 2nd MTR Townhall is taking place on 26th July.

EXERTIS EXPRESS

Congratulations to Kristian who was named as our winner for April. Keep up the excellent work everyone.

JOB OPENINGS

We have a vacancy opening up shortly within the IT department. You will be working alongside Perry, maintaining our IT and Infrastructure. This position is open to all current MTR employees. If you think you are the right person for the job please make yourself known by speaking to Perry. (perry.kennard@mtr.co.uk)

RUNNING CLUB

If you have never run before or just fancy a walk, ask Ben for more information. ben.hodgson@mtr.co.uk

Are you involved in any fundraising or charity events?
Please let us know so we can share your journey with the team and help raise awareness

MAY BIRTHDAYS

RECOGNISE & ENGAGE



Justyna Ratajczak

Wednesday 3rd July

Magdalena Olota

Saturday 20th July

Magdalena Saczek

Monday 22nd July

Andrew Jansen

Wednesday 24th July



Pietro Correnti has been promoted to Workshop Operations Manager.

Peter Lukacs has changed roles and is now our Stock Controller.

Ben Hodgson has changed roles and is now our Commercial Finance Manager.

Agnes Juhasz has changed roles and is now an Assistant Management Accountant.

Paulina Pskiet has changed roles and is now an Accounts Assistant.

Daniel Donnelly and Andrew Jansen have been contracted.

Will Jansen from our 4gadgets Team is taking part in a local theatre production of Rock of Ages with the Harlow Amateur Theatre Society.

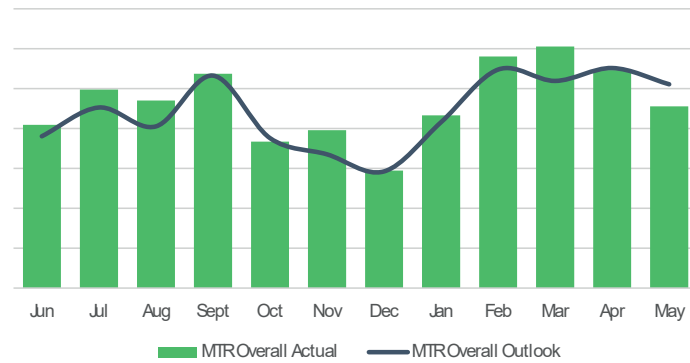
We love to support colleagues taking part in local / charity events and activities so would encourage you to buy yourself a ticket and enjoy what we are sure will be a great show!

Please reach out to Will if you have any questions.

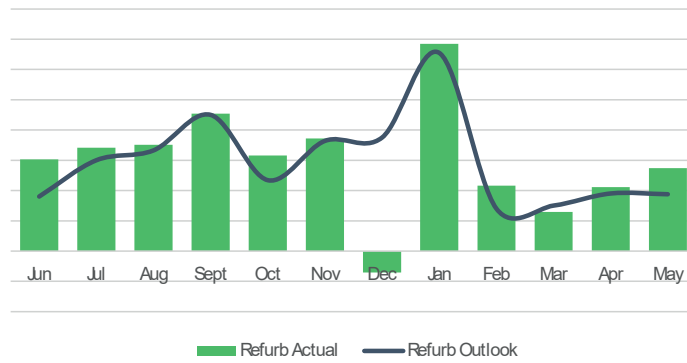


MONTHLY RECAP

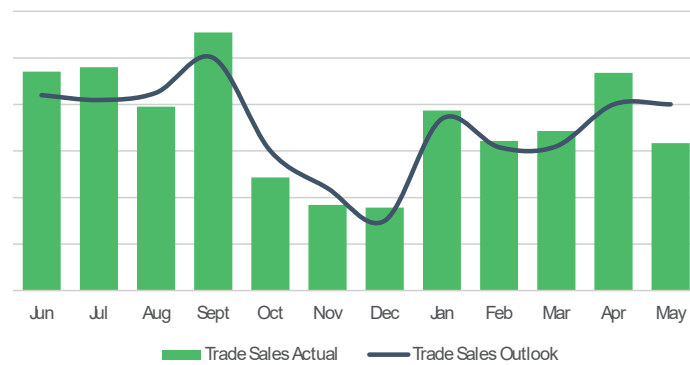
MTROverall Actual v Outlook (last 12 months)



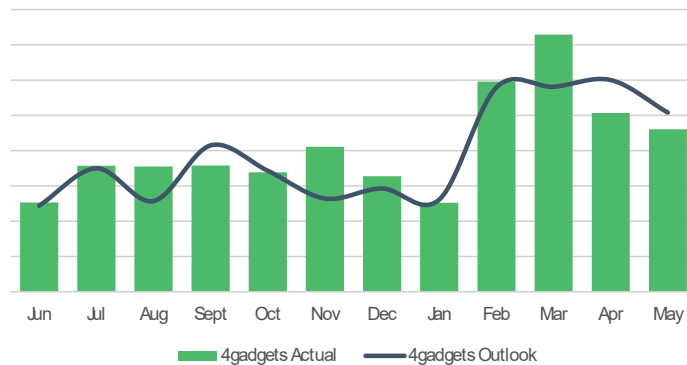
Refurb Actual v Outlook (last 12 months)



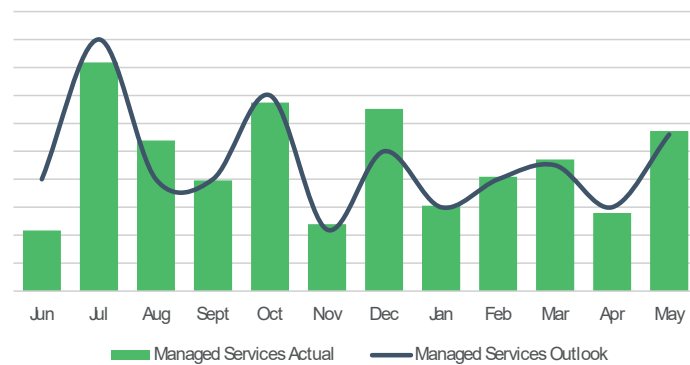
Trade Sales Actual v Outlook (last 12 months)



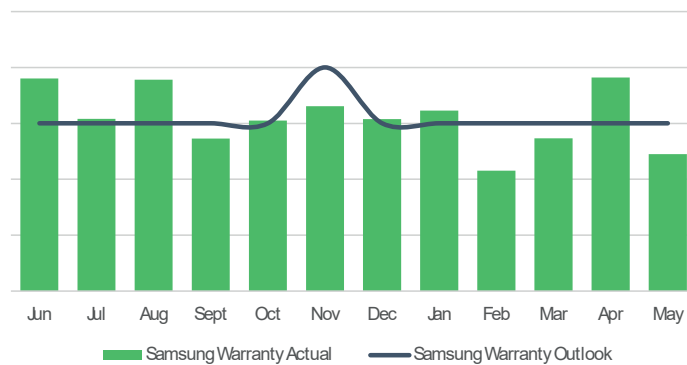
4gadgets Actual v Outlook (last 12 months)



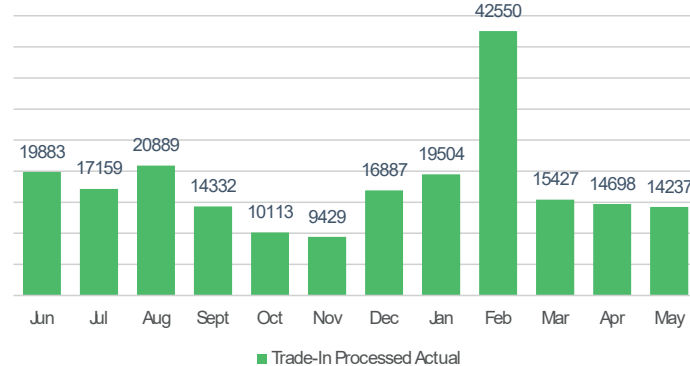
Managed Services Actual v Outlook (last 12 months)



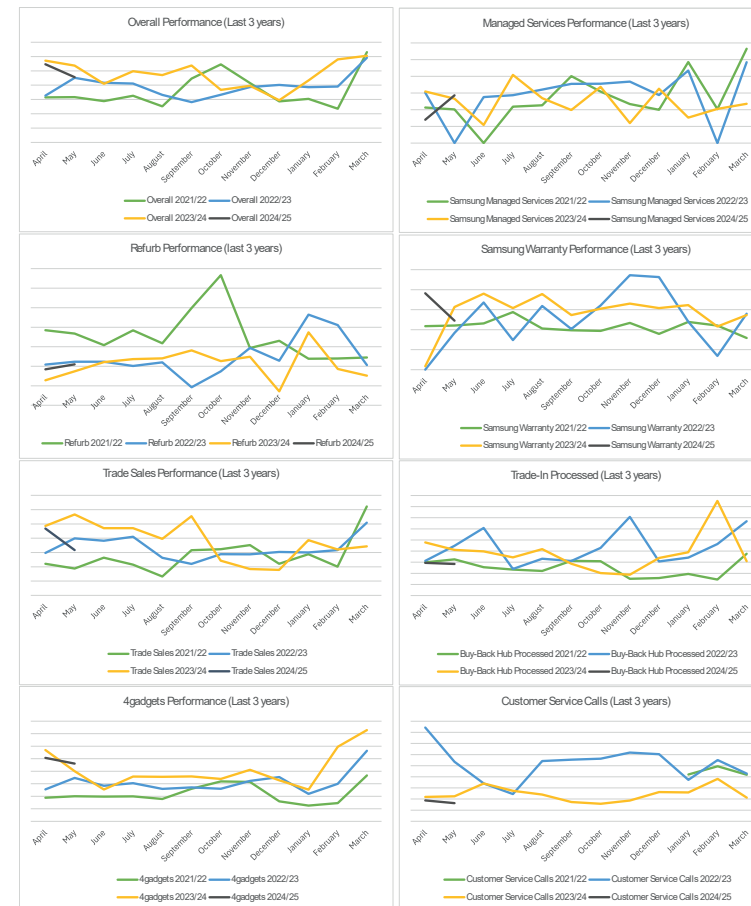
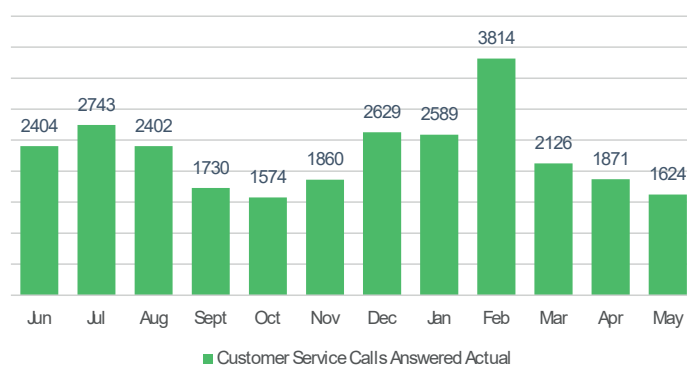
SamsungWarranty Actual v Outlook (last 12 months)



Trade-In Processed (last 12 months)



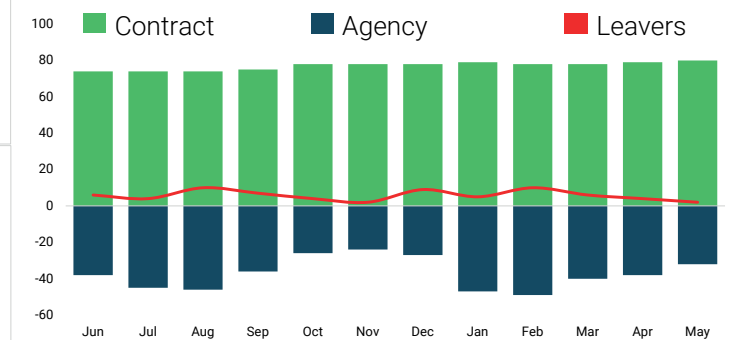
Customer Service Calls (last 12 months)



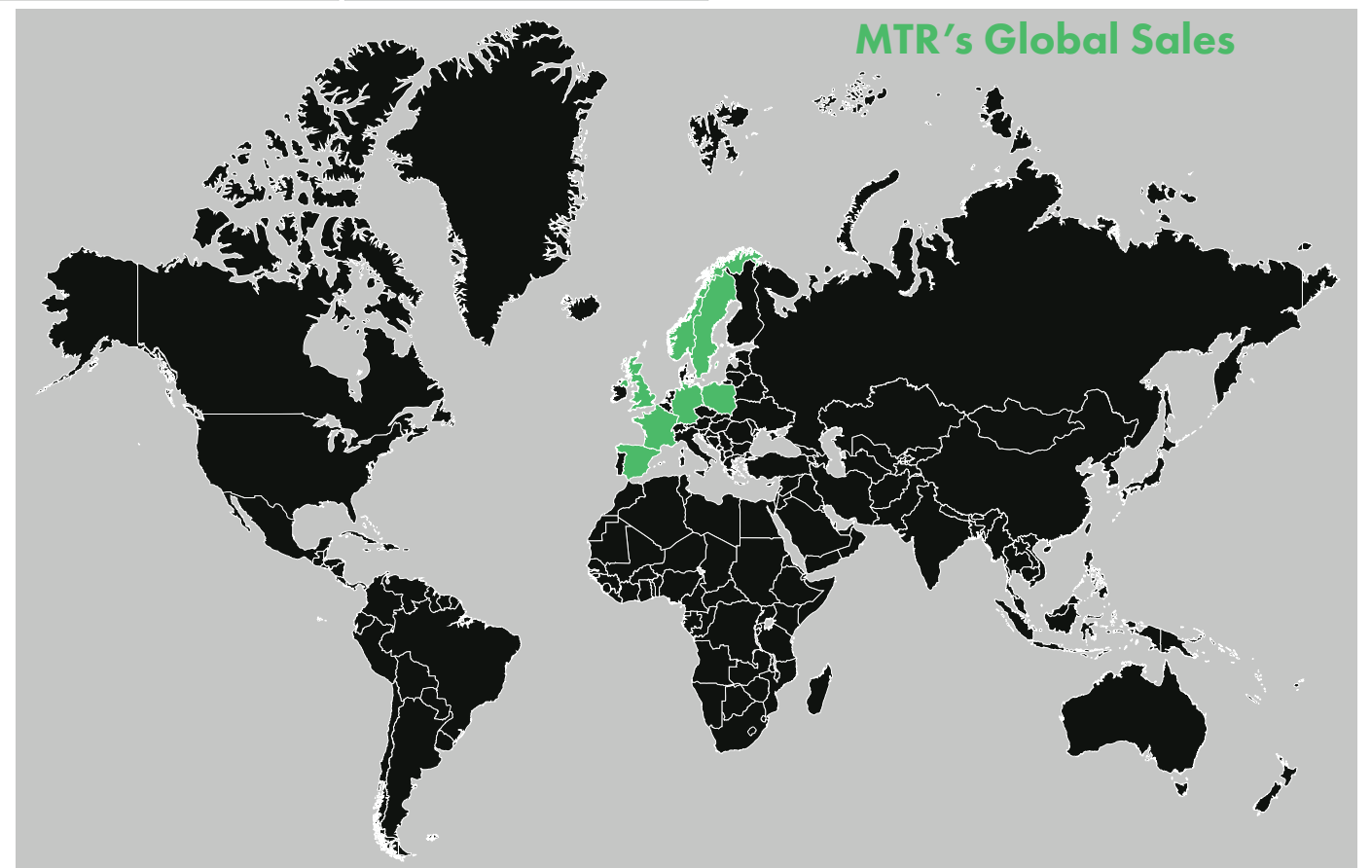
Channel Split (GP)



Colleague Movement



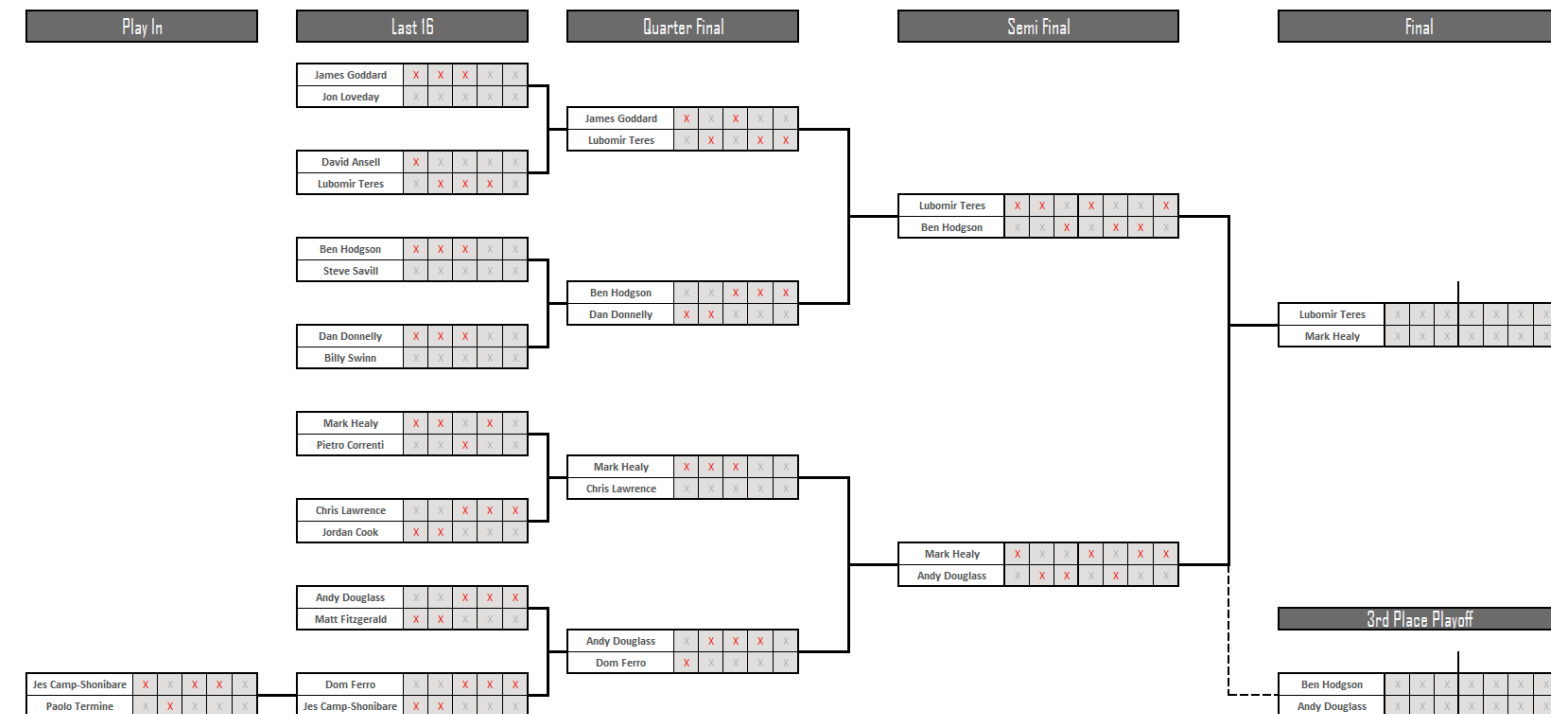
MTR's Global Sales





Friday 12th July 2024 from 18:00
Manor of Groves, Manor Suite

Pool Tournament 2024



This years final is decided and will be Mark v. Lubo

The final is due to be played across Monday and Tuesday next week (17th & 18th June) at 12:00 (subject to change)

Please do come watch and support Mark and Lubo

MTR 26 July 2024
Town Hall

MTR 25 October 2024
Town Hall

FRIDAY 6TH DECEMBER 2024 AT 6PM



Scan QR code to confirm your attendance and vote for your MTR Hero of the Year 2024

GAMES

Why is Peter Pan always flying?

Because he Neverlands.

SUDOKU

Put each of the numbers 1-9 once in every row, column and 3x3 box.

2			5		7	4		6
				3	1			
						2	3	
				2				
8	6		3	1				
	4	5						
		9				7		
		6	9	5				2
		1			6			8

NUMBER WORKOUT

Fit the numbers 1-6 once in every hexagon so that where the hexagons touch, the numbers are the same. No number is repeated in any single hexagon.

